

## WRAPAROUND IMPLEMENTATION, TRAINING CONTINUES STATEWIDE

The Idaho Division of Behavioral Health (DBH) has been steadily implementing Wraparound across the state since January 2018. Since then, DBH has trained 74 DBH staff, five Developmental Disability staff, one Medicaid staff and two Optum Idaho staff. Forty-five active Wraparound coordinators are currently practicing. In July 2019, DBH branded the Idaho model of Wraparound by calling it Idaho WInS (Wraparound Intensive Services). At that time, approximately 100 youth and families have been served in the program.

### **Implementing the coaching model and measuring fidelity**

In July 2019, Region 7 engaged with Central Office in a pilot project for implementing the coaching model. Wraparound coordinators in Region 7 have experienced implementation of elements of the coaching model, including individualized coaching plans, the introduction of a second fidelity tool, the TOM 2.0 (Team Observation Measure), and coaching tools for record reviews.

In August 2019, the Wraparound program implementation team began the use of the WFI-EZ, a standardized tool for measurement of fidelity to the model of Wraparound. A sampling of 35 percent of the total Wraparound population was obtained and the WFI-EZ self-assessment surveys were sent to regions. Surveys were obtained from Wraparound coordinators, families, youth and team members.

### **In-person coaching to resume this spring**

Additionally, coaching provided by Portland State University in conjunction with Central Office was conducted through full-day intensive coaching in the regions. The in-person coaching concluded in December 2019 with a second round to start in the spring and finish before the end of the fiscal year.

### **Flex funding**

One support for families in the Wraparound program that can be an effective strategy to meet identified needs is the use of flex funding. In August, DBH rolled out a pilot project to use flex funding for those youth and families enrolled in Wraparound. Six of the regions have accessed funding for enrolled youth and families for needs such as moving expenses, assistance with services not covered under traditional insurance plans, recreational items, sensory swings, and rental assistance. The pilot for the flex funds will continue through March 2020.

### **National Wraparound Implementation Academy**

In September 2019, the regional program specialists with Central Office were fortunate to attend the National Wraparound Implementation Academy in Baltimore, Md., for a three-day intensive conference. Program specialists attended intensive skills-based sessions to focus on deepening their skills in Wraparound facilitation, Wraparound principles in practice, system development, data collection and outcomes for Wraparound. All program specialists reported new insights into Wraparound practice that they were all immediately able to implement into their regional tools and tips. Wraparound training took to the road in October and trained an additional 10 coordinators in Twin Falls. The next foundational training is expected to be in Spring 2020.



Regional Program Specialists attended the 2019 National Wraparound Implementation Academy.