



YES News & Updates

YOUTH EMPOWERMENT SERVICES NEWSLETTER

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YES Principles of Care and Practice Model Training Available Online

Training on the YES Principles of Care and Practice Model is now available on the YES website training page for our partners and families to use.

The Principles of Care are 11 values that are applied in all areas of mental health treatment planning, implementation and evaluation.

The six components of the Practice Model describe the experience that



youth and families should expect to receive while in care.

In this training module, you will learn how to apply the Principles

of Care and Practice Model when delivering services to children in the YES system of care.

Access the training: [YES Principles of Care & Practice Model Training](#)

Any agency who wants to access the eLearning SCORM file for delivery on their Learning Management System (LMS) should contact Val Liermann, YES Training Specialist, at valorie.liermann-mello@dhw.idaho.gov for more information.

Getting Started with YES

Wondering how and where to start getting mental health services for a child or youth in Idaho? Here are some quick tips:

- If a child is enrolled in Medicaid, call the Optum Member Line or visit the Optum Idaho website to find a mental health provider. *Current Medicaid members only need to call Liberty Healthcare if they would like respite.*
- If a child is not enrolled in Medicaid, call Liberty Healthcare to schedule a Comprehensive Mental Health Assessment, which includes the Child and Adolescent Needs and Strengths (CANS).
- If you need additional information, download the [Access to Medicaid Mental Health Services](#) handout.

**Optum Idaho
Member Line**

1-855-202-0973

[Optum Idaho online](#)

Find a network provider

Liberty Healthcare

1-877-305-3469

Schedule an assessment

Recent News and Announcements - catch up on any news you've missed [here](#)



RESOURCE

Guide to YES now available in Spanish

The YES Practice Manual, a comprehensive practical guide for youth, families and providers on all the different parts of the YES system of care, is now available in Spanish on the YES website. A link to the PDF document is available on the Practice Manual page. A Spanish language e-book of the manual is in development. Use this link, [Haga click aquí Manual de práctica](#), to access the PDF on the [Practice Manual](#) page.



PROJECT

Rights and Resolutions Report for YES

A new report published by the YES Quality Management Improvement and Accountability (QMIA) Council provides information on complaints and appeals in YES from October 1 - December 31, 2018. The Youth Empowerment Services (YES) Rights and Resolutions Report monitors youth and family concerns or complaints relating to informing, access, service appropriateness, service effectiveness, and quality. It will be published quarterly. Download the [January 2019 Rights and Resolutions Report](#) here, or visit the [Reports and Updates](#) page to access this report and others.

YES News & Updates is produced and distributed by the Division of Behavioral Health on behalf of YES partners - Idaho Department of Health and Welfare, State Department of Education and Idaho Department of Juvenile Corrections. *Questions, concerns, story ideas? Contact Brenda Bielke, Public Involvement Coordinator at yes@dhw.idaho.gov.*

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