### JANUARY - MARCH 2019

**ACCOMPLISHMENTS**
- Made Principles of Care and Practice Model e-learning available to all partners
- Published Practice Manual
- Awarded Voucher Respite contract
- Continued Wraparound operations expansion
- Continued family and community outreach and training
- Continued provider training on YES services, System of Care requirements
- Completed planning for May Transformational Collaborative Outcomes Management (TCOM) Conference
- Continued judicial and tribal outreach
- Initiated outreach to detention and probation
- Continued CANS training and certification for providers
- Continued to keep Idaho school districts informed of YES

### APRIL - JUNE 2019

**ACCOMPLISHMENTS**
- Added Practice Model and Principles of Care to Optum provider and member manuals
- Made online Children’s Mental Health Screener available
- Developed long term plan for centralized complaint system
- Participated in Transformational Collaborative Outcomes Management (TCOM) Conference
- Ensured Wraparound Flex Funds Pilot system is ready
- Implemented voucher respite through BPA Health
- Implemented new and enhanced Medicaid services: Behavioral Modification and Consultation, Case Management, Crisis Intervention, Family Support, Targeted Care Coordination, and Youth Support
- Continued working with Medicaid providers and community resources to develop programs such as Day Treatment, Intensive Home and Community Based Services, and Therapeutic After School/Summer programs
- Implemented CANS as the functional assessment tool for all Medicaid eligible children.
- Implemented Medicaid provider Child and Family Team facilitation and development of individualized person-centered service plans

### JULY - SEPTEMBER 2019

**GOALS**
- Ensure CANS is available statewide
- Ensure on-demand training is available for ICANS users
- Publish Practice Manual v2
- Design for Idaho Wraparound Coaching Model
- Develop continuous Quality Improvement and Monitoring
- Develop Division of Behavior Health Plan for Crisis System
- Continue Workforce Development
- Continue communications and outreach
- Launch Wraparound Flex Funds Pilot
- Serve 100 youth and families in Wraparound
- Implement fidelity monitoring for Wraparound (WFI-EZ)
- Present results of the BSU Quality Review to YES partners
- Publish Implementation Progress Report

### OCTOBER - DECEMBER 2019

**GOALS**
- Post Youth and Family Involvement RFP
- Finalize long term plan for centralized complaint system
- Implement interim solution for serving families over 300 percent Federal Poverty Level
- Begin planning for long term over 300 percent Federal Poverty Level
- Publish Practice Manual v3
- Implement Idaho Wraparound coaching model
- Complete final communication campaign for CMH Screener
- Implement continuous Quality Improvement and Monitoring
- Workforce Development letter to inform and invite private community providers to access YES Information
- Enhance YES website with improved navigation, design and content
- Incorporate YES Principles of Care and Practice Model into newly written adolescent hospital policies
- Continue outreach and coordination with Idaho’s judicial system
- Transition 20-511A from pilot phase to full implementation statewide
- Provide Wraparound Basics training at Parent Network conference in October
- Open up referrals to Wraparound
- Serve 1,125 youth and families in Wraparound
- Provide four-day Wraparound training to DBH staff and others

Visit the YES website for more information: [www.yes.idaho.gov](http://www.yes.idaho.gov)