



Interagency Governance Team (IGT) Strategic Plan 2021–2024

Created by the Interagency Governance Team (IGT) Members with support from contracted facilitator Jana Kemp



Interagency Governance Team Strategic Plan 2021–2024

A subcommittee of the Interagency Governance Team (IGT) was appointed in January 2021 to draft a three-year Strategic Plan. The subcommittee identified that resources to fulfill the stated goals seems to be a significant barrier to the IGT’s implementation success.

Following are the recommendations of the IGT Strategic Plan subcommittee to the IGT for its approvals (July 2021) and next step planning.

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IGT Mission

As stated in the June 2015 Settlement Agreement, Appendix D of the Jeff D. class action lawsuit and refined on January 29, 2021 by the IGT Strategic Planning committee:

The mission of the Interagency Governance Team (IGT) is to collaboratively work with partners to coordinate and oversee the ongoing successful implementation of the Youth Empowerment Services (YES) system of care. In order to be successful, the IGT will:

- Serve as a vehicle for communication among partners.
- Identify and remove barriers to working collaboratively and implementing services and supports for Idaho youth and their families.
- Ensure sustainable access to appropriate levels of service for Idaho youth and their families.
- Monitor and provide feedback on implementing the Settlement Agreement.

The overarching responsibility of the Interagency Governance Team is to provide for:

- Adherence to the Settlement Agreement and Implementation Plan among constituencies.
- Steady progress in implementing agreed-upon commitments, practice improvements, and quality management, improvement, and accountability.
- Meaningful partnership with families, youth, and other community stakeholders.
- Effective use of data to inform progress in achieving cross-system outcomes.
- Appropriate interface with key advocates, including the State Legislature and the Judiciary.
- Sustainability of the YES system of care, a shared investment including vision, empowered leadership and system improvements.

IGT Vision

By March of 2024, the IGT will have systems in place to successfully and sustainably accomplish the IGT's mission.

Membership

The Idaho Behavioral Health Cooperative will appoint membership to the IGT in accordance with the IGT Bylaws.

Governance

The Interagency Governance Team is governed by the Jeff D. Settlement Agreement, see paragraphs 50 and 77, and Appendix D; the Idaho Implementation Plan, see Objective 6: Governance and Interagency Collaboration; and the Quality Management Improvement and Accountability (QMIA) Plan, which may change or be amended from time to time in the future.

NOTE: All items, visuals, and documents included in the IGT Strategic Plan will be updated as determined by the IGT Voting Members by the identified Division of Behavioral Health Administrative Assistant.

IGT Strategic Plan Committee approved: 6/14/2021

IGT Approved:

2021 through December 2024 Interagency Governance Team Strategic Goals

Introduction

Through a series of Interagency Governance Team (IGT) Strategic Planning committee meetings, the following goals were identified in accord with the Settlement Agreement and in support of the Implementation Assurance Plan once it is released.

As of June 14, 2021, the Implementation Assurance Plan has not been released from the Implementation Work Group (IWG) to the IGT or the public. The plaintiffs and the state are working to complete the plan and a matrix. As of April 14, the state is taking another look and returning it to the plaintiffs for review. In other words, negotiations are still happening, and this is why the Implementation Assurance Plan cannot yet be presented.

During the course of committee meetings, these items were identified and acknowledged as statements of fact and of business operations needed to ensure the YES system of care implementation success and its sustainability:

- The IGT understands that if services are underutilized, sustainability is unlikely to occur.
- The IGT understands that the IDHW Division of Medicaid and Division of Behavioral Health, the backbones of YES, are currently under-staffed and under-resourced.
- The IGT recognizes a need to prioritize work that can actually be accomplished, completed, and delivered. An IGT Operational Handbook was drafted from the early meetings of the Strategic Planning Committee to address month over month responsibilities as they were understood to exist at the time of this Strategic Plan documentation, and with the understanding that additional responsibilities will be added as needed. It is also understood that additional goals and roles that support the IGT's duties can be added as they are identified as priorities upon which to act.

Goal 1

The IGT will identify what human resources and potential additional resources are needed to fully implement its obligations under the Settlement Agreement, the Implementation Plan and the QMIA Plan; and where the resources might be found to accomplish the ongoing YES system of care work.

- 1.a** The IGT will identify a clear and actionable process for gathering information, accessing and assessing data, supervising or monitoring committees and workgroups, and securing project support (including administrative support) that includes the identification of whom will accomplish what by when and what may be done in the event that resources are not available to meet all of the IGT's obligations or priorities.
- 1.b** Complete an IGT Operational Guidelines handbook or procedural manual (per 2015 documents).

Goal 2

Consistent with the final Implementation Assurance Plan (IAP), the IGT will prioritize the implementation and oversight of these program elements:

1. Care/Case Management
2. Crisis System
3. Intensive Services Continuum (treatment, foster care, etc.)
4. Due Process for YES Class Members

- 5. QMIA data and other essential data
- 6. Expanding access and sustainability

Goal 3

IGT will effectively execute oversight, monitoring, and collaboration with councils, workgroups, and committees to move the YES system of care implementation forward.

- 3.a QMIA Council**– Pursuant to the Settlement Agreement, IGT will work to clarify its working relationship with the QMIA Council.
- 3.b IGT will use subcommittees as mandated in the Settlement Agreement: ICAT and Family Engagement;** and others as need is identified, to research and report back to the IGT on topics, items, issues, concerns, or proposed recommendations as defined by the IGT when forming a subcommittee.
- 3.c IGT will work to clarify what its relationship is with the YES workgroups** and how they interact with the implementation work. This should be determined for new workgroups as they are created. IGT intends to formalize its relationships with the subcommittees and workgroups consistent with the Settlement Agreement, Implementation Assurance Plan, and QMIA Plan. The IGT will review the YES system of care workgroups (see listing in Supporting and Reference Materials section that follows) in order to identify which workgroups are needed/required on an ongoing basis and which workgroups have the human resources to be supported.

Goal 4

IGT will build a community of support through stakeholder involvement and communication that helps build broad public support and utilization of services such that sustainability happens.

Goal 5

This Strategic Plan will be reviewed and revised as necessary for YES system of care sustainability no later than June 2023.

IGT Strategic Plan Committee approved: 6/15/2021

IGT Approved: