

OBJECTIVE C: Access Model

YES Providers will provide YES services and supports consistent with the Settlement Agreement's Access Model and Appendix A.

An Access Pathways Map will be completed to provide authoritative guidance on the YES Access Model and Appendix A requirements to all YES Providers and stakeholders.

The Access Pathways Map will comprehensively detail planned service pathways through the YES SoC from identification through transition, consistent with the YES Authoritative Documents.

Guided by the Access Pathways Map, Defendant agencies will complete development of the YES SoC, and deliver services and supports to scale statewide to all YES Class Members.

Expected Results of Accomplishing Objective C: Defendant Agencies have developed, adopted, and are consistently using the specified models, protocols, and tools necessary to identify, assess, and serve Class Members and their families. Defendant Agencies are communicating this process and are providing informative materials statewide to the community, stakeholders, and families. Class Members, their families, and stakeholders are informed about who is eligible for services under the Agreement, what services are available, and how to access services.

Strategies to Accomplish Objective C

1. Defendant Agencies will complete an authoritative Access Pathways Map that details how discrete YES populations described in Objective A are intended or expected to move into, through, and out of the YES SoC. Consistent with the Agreement and Appendix A, the Access Pathways Map will detail the rules, policies, and procedures that influence or determine access to care for YES Class Members for each discrete population described in Objective A who may be eligible to receive YES services and supports. IDHW will consult with the IWG, subject to procurement restrictions, as IDHW develops the Access Pathways Map. The Access Pathways Map will be completed within the following timelines:
 - a. Final Draft completed by December 31, 2022.
 - b. Final authoritative document will be negotiated with the new IBHP Contractor in compliance with the timelines specified below.
2. The Access Pathways Map pathway descriptions shall set forth every limitation, opportunity, condition, requirement, and decision that may influence or determine access to care relating to: identification; informing; engagement; screening; assessment; diagnosis or functional impairment; risk factors; referral; teaming; treatment, case or care planning or management; care coordination; service authorization; service delivery; level of care; service scope, intensity, and duration; services or treatment plan modification; choice of provider; funding source; timing or timeliness; and transition. The authoritative Access Pathways Map will include each discrete YES service provider pathway for every YES service and support included in the Services and Supports Crosswalk. With the parties' agreement, any of the forgoing items may be included in the Practice Manual or Service and Supports Crosswalk rather than in the Access Pathways Map.

3. The completed Access Pathways Map will be reviewed and approved by the parties, no later than the Service Start Date of the new IBHP Contract. Once approved, the Access Pathways Map will be adopted as the sole authoritative guidance for the Access Model and Appendix A. In the event that the YES Defendant Agencies cannot agree on a single authoritative document, the contested issues will be submitted to the parties for resolution within thirty (30) days.
4. With agreement by the parties, approval of the Access Pathways Map may be accomplished incrementally over time. Regardless of whether the Access Pathways Map is reviewed and adopted in full, or in parts, a fully completed Access Pathways Map will be adopted within 90 days of the Service Start Date of the new IBHP Contract.
5. The approved Access Pathways Map will be incorporated into the service delivery requirements through IBHP provider network agreements for all YES Providers.
 - a. IDHW will formally assess compliance six (6) months after the Service Start Date of the new IBHP contract, or any extension under paragraph 4 above, and on an ongoing basis in accordance with the QMIA Plan, reporting to IWG any existing rules, policies and procedures, including contract requirements, being used or followed by YES Providers that are inconsistent with the adopted Access Pathways Map. The parties will confer on how to resolve these inconsistencies.