

OBJECTIVE H: Idaho Behavioral Health Plan

Re-bidding the Idaho Behavioral Health Plan (IBHP) is intended to ensure compliance with the Settlement Agreement's requirement of maximizing Medicaid's role in the YES SoC and facilitating full implementation and sustained performance under the Agreement. IBHP providers will be required to deliver YES Services and Supports to YES Class Members consistent with the YES Authoritative Documents.

Expected Results of Accomplishing Objective H: The IBHP contract and service agreement(s) will fully incorporate the requirements set forth in the Services and Supports Crosswalk, Access Pathways Map, Due Process Protocol, QMIA Plan, and Practice Manual. IBHP Providers will deliver YES services and supports to YES Class Members consistent with the requirements in the Services and Supports Crosswalk, Access Pathways Map, Due Process Protocol, QMIA Plan, and Practice Manual and the Settlement Agreement.

Strategies for Accomplishing Objective H:

1. Defendant Agencies intend to implement portions of the Jeff D. Settlement Agreement through a vendor selected by an Invitation to Negotiate (ITN) to a new IBHP contract.
2. The ITN as drafted by Defendants and reviewed by Plaintiffs during November 2021 provides necessary and essential details and conditions for successful implementation of the Jeff D. Settlement Agreement.
3. IDHW will collaborate with the IBHP contractor to finalize and implement the Services and Supports Crosswalk, the Access Pathways Map, and the Practice Manual within the timelines specified in this plan.
4. The Settlement Agreement and this plan, once approved by the court, will be incorporated into the IBHP Contract as if set forth in full.
5. Each YES Authoritative Document will be incorporated into the IBHP Contract as an amendment, as if set forth in full, on the date the IDHW Director approves the document.
6. During the Procurement Process, IDHW will not accept changes to the ITN that materially alter or substantially impair the Defendant's compliance with the YES Authoritative Documents or this Plan without Plaintiff's Counsel's consent.
7. Timelines or deadlines established in this Plan may be adjusted only by written agreement of the parties. IDHW and Defendant Agencies have the sole responsibility for meeting timelines established in this Plan. Deadlines shall not be rendered contingent based solely on the activities or performance of IBHP agents or contractors.
8. Once the IBHP contract has been executed, the IWG will be offered the opportunity to meet with the contractor during the implementation period of the contract (following the Execution Date and prior to the Service Start Date of the new IBHP Contract). The primary purpose of meeting will be to facilitate incorporating to the fullest extent practicable applicable elements or components of Objectives A-G into the IBHP's operations.

Glossary²

Access Pathways Map: An authoritative document that details how a Class Member is intended or expected to move into, through, and out of the YES SoC.

Algorithm: a set of instructions for a process that leads to a predictable result; set of rules to be followed in calculations or other problem-solving operations; business flow diagrams.

Care Management: Care Management is the overall system of medical and psychosocial management encompassing, but not limited to: utilization management, care coordination, discharge planning following restrictive levels of care, continuity of care, care transition, quality management, client and family engagement, and service verification.

Defendant Agency (Agencies): state agencies whose principal executive officers are Defendants, including Idaho Department of Health and Welfare (and its Divisions of Medicaid, Behavioral Health and Family and Children's Services), the Idaho Department of Juvenile Corrections, and the State Department of Education.

Execution Date of Idaho Behavioral Health Plan (IBHP) Contract: The execution date of the new IBHP Contract is the date that the new contract is signed.

Idaho Behavioral Health Plan (IBHP): Idaho's managed care behavioral health plan provided by a contracted Managed Care Organization.

Potential Class Member: Any Idaho resident with unmet mental health needs who has not yet reached their eighteenth (18th) birthday and who has not yet been determined to be a Class Member.

Practice Manual: An authoritative document that describes the YES Principles of Care and the Practice Model and the operational details for the complete implementation of the Services and Supports Crosswalk, Access Pathways Map, Due Process Protocol, and appropriate components of the Quality Management, Improvement, and Accountability Plan.

QMIA Council: A quality management, improvement and accountability entity within the Jeff D. governance structure that is a cross-Defendant Agency collaborative made up of executive level staff and children's mental health stakeholders with responsibilities specific to meeting the terms of the Agreement. See QMIA Plan for complete list of goals and responsibilities.

QMIA Plan: Quality Management, Improvement, and Accountability Plan (QMIA) Plan describes how Idaho's child serving systems will monitor, assess, and report on the progress toward the execution of the commitments set forth in the Jeff D. Settlement Agreement.

² This Glossary is intended to aid in the understanding of the Implementation Assurance Plan. The terms and guidance provided shall be interpreted consistent with the Settlement Agreement and the Implementation Assurance Plan. In the event there is a conflict between the Glossary and the Settlement Agreement or the Implementation Assurance Plan, the Settlement Agreement and/or the Implementation Assurance Plan language shall be controlling.

Service Start Date of the Idaho Behavioral Health Plan (IBHP) Contract: The date that the Department and the Contractor mutually agree that the Contractor will assume daily operations for the IBHP.

Services and Supports Crosswalk: An authoritative document that describes the Services and Supports outlined in Appendix C of the Agreement, to be included in the YES service array that is actually delivered to YES class members.

YES Authoritative Documents: collectively describes the following documents, which will be established and maintained as required by this Implementation Assurances Plan and will be consulted for authoritative guidance: the Services and Supports Crosswalk, the Access Pathways Map, the Practice Manual, the QMIA Plan, and the Authoritative Due Process Protocol.

YES Provider: any person or entity, associated with a Defendant Agency as defined above, including the Idaho Behavioral Health Plan Contractor and its network providers, in a role of furnishing a service/support to a Class Member or Class Member's family.