



Youth Empowerment Services (YES) CONTACTS

The YES system of care involves multiple agencies and organizations. Please see the list below for who to contact for your YES related questions.

Question or Need	Contact Information
Independent Assessor to determine SED for YES eligibility	Liberty Healthcare: 877-305-3469 Website: http://idahoiias.com
Medicaid Eligibility	Phone: 877-456-1233 Email: Mybenefits@dhw.idaho.gov Website: https://idalink.idaho.gov
Questions about YES services currently available to Idaho youth with Medicaid and how to access those services	Optum Member Line: 855-202-0973 Website: www.optumidaho.com Email: optum.idaho.yes@optum.com
YES information for Medicaid Providers	Optum Provider Line: 855-202-0983, Extension 1 Website: www.optumidaho.com Email: optum.idaho.yes@optum.com
Non-Emergency Medical Transportation	MTM: 877-503-1261 Website: www.mtm-inc.net/idaho
Questions or concerns about Medicaid's YES Program	Phone: 208-364-1910 Email: YESProgram@dhw.idaho.gov
Information about local resources or assistance for families navigating YES – Division of Behavioral Health	Contact your local Behavioral Health office: http://healthandwelfare.idaho.gov/offices Email: YES@dhw.idaho.gov
Questions or concerns for Medicaid about Liberty	Email: IndependentAssmnts@dhw.idaho.gov
Questions or concerns for Medicaid about Optum Idaho	Phone: 866-681-7062
Non-emergency concerns related to Children's Mental Health services through the Division of Behavioral Health	Contact your local Behavioral Health office: http://healthandwelfare.idaho.gov/offices Or call Central Office in Boise at 855-643-7233 or 208-334-6870 Email: yes@dhw.idaho.gov
Technical support for providers using ICANS	Email: ICANSHelpDesk@dhw.idaho.gov Phone: 844-726-7493 or 208-334-7316
Questions about the CANS	Email: yes@dhw.idaho.gov Contact Us form at http://yes.idaho.gov
Questions about youth with SED committed to Idaho Department of Juvenile Corrections (IDJC)	Phone: 208-334-5100 Website: http://idjc.idaho.gov
Families and Youth of Idaho (FYIdaho): Support, advocacy, and education for families navigating Idaho's youth mental health system	Phone: 208-433-8845, extension # 1 Email: info@fyidaho.org Website: https://www.fyidaho.org/
Support from Idaho parents with experience raising children with complex mental health needs	Idaho Parent Network for Children's Mental Health Website: http://idahoparentnetwork.org