



YES Workgroup & Subcommittees Quarterly Review Report State Fiscal Year 2024

May, June, & July 2024
Quarter 1

TABLE OF CONTENTS

Introduction	Page 2
Overall Findings	Page 3-5
YES Workgroup & Subcommittees Reports	Page 6-11
ICAT Subcommittee	Page 6
FAM Subcommittee	Page 6
One Kid One CANS Workgroup	Page 7-8
QMIA Council	Page 8
Due Process Workgroup	Page 8-9
YES Communications Strategic Planning Workgroup	Page 9-10
References	Page 11

Created by the Division of Behavioral Health (DBH) System Design and Implementation (SDI) Bureau Children's Mental Health (CMH) Project Coordinator for the Interagency Governance Team (IGT) with information provided by the YES Workgroup and Subcommittee Chairpersons.

Introduction

The quarterly Youth Empowerment Services (YES) Workgroup & Subcommittees Review reports are intended to provide regular updates to the Interagency Governance Team (IGT) Executive Committee members, IGT voting members, and public IGT members. The IGT is responsible for collaboratively coordinating and overseeing the implementation of the [Jeff D. Settlement Agreement](#). The purpose of the IGT is to provide a governance structure to oversee the implementation and operation of YES and Quality, Management, Improvement, and Accountability (QMIA) program. The IGT seeks to ensure that the state's policies and procedures promote the successful development and operation of a new and improved children's mental health system of care. This report is essential for maintaining transparency, guiding strategic direction, and ensuring the workgroup and subcommittees efforts align with the [IGT Strategic Plan](#) goals and the broader YES system of care.

View the form submitted by the YES Workgroup and Subcommittee chairpersons: [YES Workgroup & Subcommittees Quarterly Report Review Form](#)

Note: State Department of Education (SDE) has rebranded and will be referred to as Idaho Department of Education (IDE) in the next reports going forward.

Note: The Division of Family and Community Services (FACS) has been reorganized and will be referred to as Child, Youth, and Family Services (CYFS) in the next reports going forward.

Overall Findings for the YES Workgroup & Subcommittees

Updates Summary

For full details, please reference the YES Workgroup & Subcommittees Reports beginning on page 6.

	Tasks Completed	Tasks In Progress	Future Tasks
<i>ICAT Subcommittee</i>	<ul style="list-style-type: none"> Strategic goal setting Adding new members 	<ul style="list-style-type: none"> IBHP changes Intensive service array 	TBD
<i>FAM Subcommittee</i>	N/A	N/A	N/A
<i>One Kid One CANS Workgroup</i>	<ul style="list-style-type: none"> Launched CANS 3.0 Completed Magellan Forum Accomplished streamlining the CANS 	<ul style="list-style-type: none"> Progress on improving the CANS user experience Coordination with Magellan on P-CIS Developing new CANS trainings 	<ul style="list-style-type: none"> Launching new trainings for providers Providing a Final Progress Report on One Kid One CANS Objectives
<i>QMIA Council</i>	N/A	<ul style="list-style-type: none"> Reviewing YES Family Survey Results Discussing expectation of QMIA Council 	<ul style="list-style-type: none"> Completion of the updated QMIA Plan Review QR results
<i>Due Process Workgroup</i>	<ul style="list-style-type: none"> Approval of Magellan Member notices Approval of Appeal FAQs for YES website Approval of the Appeal/Complaint section of the YES Practice Manual Approval of updated Due Process Workgroup Charter/Purpose 	<ul style="list-style-type: none"> Create a resource list for new Due Process Workgroup members Create a guidebook for families on appeal processes 	N/A
<i>YES Communications Strategic Planning Workgroup</i>	<ul style="list-style-type: none"> Discussion on proper way to co-brand materials with Magellan and YES style Addition of Youth Assessment Center information on YES website YES website updates completed for July 1, 2024, implementation of new IBHP 	<ul style="list-style-type: none"> Ongoing review of draft YES Communications Strategy YES/Magellan Healthcare co-branding discussion Notification of all changes to the YES website that are needed for the new IBHP 	<ul style="list-style-type: none"> Finalize updated YES Communications Strategy Finalize updated Goals and Communications Best Practices Finalize communication processes for YES stakeholder groups Finalize centralized public communications matrix and repository Amend workgroup charter to meet new goals Have regular youth representative participation or youth input Add IBHP member from Magellan

Roadblocks & Requested Support

- ✦ ICAT Subcommittee Roadblocks: Rebuilding the workgroup and its membership as well as having the use of a virtual platform to meet monthly.
- ✦ QMIA Council Roadblocks: QMIA Council is working with the IWG regarding next steps for the QMIA Plan and is currently waiting for an update regarding YES compliance.
- ✦ One Kid One CANS Workgroup Support: Providing a presentation at an upcoming IGT meeting about the new overall decision support model.
- ✦ YES Communications Strategic Planning Workgroup Support: FYIdaho is working to try to identify a way for the workgroup to have regular youth representative participation, or a new process for gathering youth input. If IGT has any assistance they can provide in the process, that would be helpful. The main difficulty is youth representatives are happy to participate, and have in the past, but changing responsibilities like schooling and employment can prevent long-term participation.

IGT Strategic Plan Goal Progress

To ensure the workgroup and subcommittees efforts align with the IGT Strategic Plan and the broader YES system of care, the information submitted by the YES workgroups and subcommittees was compared to the current [IGT Strategic Plan 2021-2024](#) goals and the ongoing work of the IGT. Through the implementation of the YES Workgroup & Subcommittee Review Report, progress has been made on **Goal 1**, specifically Goal 1.a that the “IGT will **identify a clear and actionable process for gathering information, accessing and assessing data, supervising or monitoring committees and workgroups, and securing project support** (including administrative support) that includes the identification of whom will accomplish what by when and what may be done in the event that resources are not available to meet all of the IGT’s obligations or priorities.” This includes advancements on **Goal 3**, which states that the “IGT will effectively execute **oversight, monitoring, and collaboration with councils, workgroups, and committees** to move the YES system of care implementation forward.” Progress continues through the YES workgroup and subcommittees **focused discussions and future tasks** related to **Goal 2**, as it states that “the IGT will prioritize the implementation and oversight of these program elements: 1. Care/Case Management, 2. Crisis System, 3. Intensive Services Continuum (treatment, foster care, etc.), 4. Due Process for YES Class Members, 5. QMIA data and other essential data, and 6. Expanding access and sustainability.” By providing the **requested support for additional membership** from the YES workgroups and subcommittees, the IGT will make further progress on **Goal 4**, specifically that the “IGT will build a community of support through stakeholder involvement and communication that helps build broad public support and utilization of services such that sustainability happens.”

Membership

ICAT Subcommittee is the largest group with a total of 30 members. The most requested membership position is an Idaho Tribe Representative, with 4 out of the 6 total YES workgroups or subcommittees requesting representation. None of the YES workgroups or subcommittees reported losing any members in the last three months.

Members gained:

- ✦ ICAT Subcommittee: Two Parent Representatives and several changes from DBH and Medicaid

- ✖ FAM Subcommittee: N/A
- ✖ One Kid One CANS Workgroup: Jennifer Bly from Magellan
- ✖ QMIA Council: One potential new Parent Representative
- ✖ Due Process Workgroup: Brenda Willson from FYIdaho and Holly Riker from EPDST Medicaid
- ✖ YES Communications Strategic Planning Workgroup: Shannon Dunstan from IDE

Members needed:

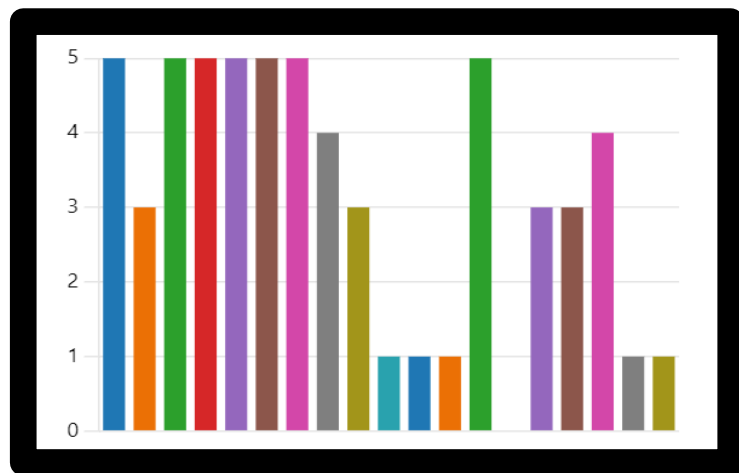
- ✖ IDJC Representative – Needed in the One Kid One CANS Workgroup
- ✖ Provider Representative – Needed in the QMIA Council & Due Process Workgroup
- ✖ IDE Representative – Needed in the ICAT Subcommittee & One Kid One CANS Workgroup
- ✖ IBHP Representative – Needed in the Due Process Workgroup & YES Communications Strategic Planning Workgroup
- ✖ FYIdaho Representative – Needed in the QMIA Council & Due Process Workgroup
- ✖ Idaho Tribe Representative – Needed in the ICAT Subcommittee, QMIA Council, Due Process Workgroup, & YES Communications Strategic Planning Workgroup
- ✖ Parent Representative – Needed in the ICAT Subcommittee, QMIA Council, & Due Process Workgroup
- ✖ Youth Representative – Needed in the ICAT Subcommittee, Due Process Workgroup, & YES Communications Strategic Planning Workgroup
- ✖ Co-Chair – Needed in the QMIA Council

Members lost:

None of the YES workgroups or subcommittees reported losing any members in the last three months.

Total Membership Categories on YES Workgroups & Subcommittee

● Facilitator/Chair/Co-Chair	5
● Project Coordinator	3
● Admin/Support Representative	5
● DBH Representative(s)	5
● Medicaid Representative(s)	5
● IBHP Bureau Representative(s)	5
● FACS Representative(s)	5
● IDJC Representative(s)	4
● SDE Representative(s)	3
● DBH Deputy Attorney General (...)	1
● Medicaid Deputy Attorney Gene...	1
● Plaintiff Attorney(s)	1
● Parent Representative(s)	5
● Youth/Young Adult Representati...	0



● Provider Representative(s)	3
● IBHP Representative(s) (Magella...	3
● FYIdaho Representative(s)	4
● Idaho Tribe Representative(s)	1
● Other	1

YES Workgroup & Subcommittees Reports

ICAT Subcommittee

Membership:

30 total members

Name	Affiliation	Name	Affiliation
Laura Scuri	Access Behavioral Health Services (Chair)	Christina Ward	IBHP, Medicaid
Maja Ledgerwood	Rural Social Services LLC (Co-Chair)	Ashley Porter	IBHP, Medicaid
Wendy Margolis	DBH Admin/Support	Dori Boyle	IBHP, Medicaid
Diamond Cruz	Laura Scuri's Assistant	Jenna Tetrault	IBHP, Medicaid
Brian Knight	Idaho Crisis and Suicide Hotline	Jason Meatte	IBHP, DBH
Brhe Zolber	Provider, Recovery Ways	John Huffer	IBHP, DBH
Caroline Merritt	Idaho Community Providers' Association	Jennifer Bly	Magellan
Shawna TenEyck	Provider, Children's Supportive Services	Beth Patzer	Magellan
Cathi Jarvis	Warm Springs Counseling	Kim Sweet	DBH, SDI, CMH
Lacey Adamcik	St. Luke's Hospital	Candace Falsetti	DBH, QA
Brooke Dudley	IDJC	Jennifer Barnett	DBH, QA
Kim Hokanson	Parent Representative	Jennifer Rigali	CoE Bureau
Deb Tuttle	Parent Representative	Veronica Guerrero	CoE Bureau
Tricia Ellinger	Parent Representative	Katrena Cornell	FACS (now CYFS)
Brittany Shipley	Parent Representative	Megan Schuelke	Project Coordinator

Members gained: Two Parent Representatives and several changes from DBH and Medicaid.

Members needed: Tribal representation and general representation from Region 2 and Region 5.

Updates:

Tasks completed:

✓ Strategic goal setting for the last few months as well as adding new members.

Tasks in progress:

🕒 Coming up to speed with IBHP changes and preparing to look at the intensive services array.

Future tasks & timelines:

➔ To be determined (TBD).

Roadblocks & Requested Support:

We need to rebuild our group as several members were in flux and several had disappeared. We have been unable to meet monthly due to the need for a virtual meeting platform.

FAM Subcommittee

Membership:

No information was submitted by the FAM Subcommittee.

Updates:

No information was submitted by the FAM Subcommittee.

Roadblocks & Requested Support:

No information was submitted by the FAM Subcommittee.

One Kid One CANS Workgroup

Membership:

28 total members

Name	Affiliation	Name	Affiliation
Kyle Hanson	DBH, CANS Program Manager (Co-Chair)	Brittany Shipley	Parent Representative
Kim Hokanson	Parent Representative (Co-Chair)	Sara Bennett	Parent Representative
Dr. John Lyons/Joy Dicus	Director, Praed, University of Kentucky	Dori Boyle	IBHP, Medicaid
Mellisa Carlson	Provider, Heritage, North Idaho	Ashley Porter	IBHP, Medicaid
Brhe Zolber	Provider, Recovery Ways	Mallory Kotze	Magellan
Shawna TenEyck	Provider, Children's Supportive Services	Jennifer Bly	Magellan
Nicole Pearson	Community Health Center	Beth Patzer	Magellan
Jennifer Dickison	Provider, Kootenai Tribe	Kim Sweet	DBH, SDI, CMH
Angie Delio	Provider, Marimn Health	Britt Miller	Child Welfare
Tori Torgrimson	Family Health Services	Wendy Seagraves	Ada County Juvenile Court
Amanda Davison	Parent Representative & Provider, Charlie Health	Andrea Emmons	Liberty
Janet Hoeke	Parent Representative	Willow Abrahamson	Shoshone Bannock Tribes
Raini Bowles	Parent Representative	Marquette Hendrickx	IGT Tribal Representative
Jane Hart	Parent Representative	Megan Schuelke	Project Coordinator

Members gained: Jennifer Bly from Magellan

Members needed: N/A

Updates:

Tasks completed:

- ✓ Launch of CANS 3.0 including an introduction [CANS 3.0 video](#).
- ✓ Developed content and completed Magellan Forum with over 200 providers.
- ✓ We have accomplished Objective 1: Streamlining the CANS and we are making excellent progress on Objective 2: Improving the User Experience. We expect to have all of our recommendations to improve the user experience implemented by January 2025.

Tasks in progress:

- ⊕ Coordination with Magellan regarding the new outcomes and assessment system, Person Centered Intelligence Solution (P-CIS).
- ⊕ Developing a new curriculum for training including a CANS in Practice and an ethics training focusing on balancing collaboration and confidentiality.

Future tasks & timelines:

- ➔ Reviewing and launching new trainings for providers (CANS in Practice, Ethics-Balancing Collaboration and Confidentiality).
- ➔ Providing a Final Progress Report on One Kid One CANS Objectives.

Roadblocks & Requested Support:

Dr. Lyons and the team at the Center for Innovation in Population Health have developed a new overall decision support model. A presentation to IGT will be on the agenda in the

coming months. We look forward to learning more about the proposal for the new model and developing an implementation plan.

QMIA Council

Membership:

22 total members

Name	Affiliation	Name	Affiliation
Candace Falsetti	DBH, QA (Co-Chair)	Jenna Tetrault	IBHP, Medicaid
Dr. Nathaniel Williams	BSU	Dori Boyle	IBHP, Medicaid
Rachel Murdock	DBH Admin/Support	Christina Ward	IBHP, Medicaid
Benjamin Stoddard	IDJC	Nicole Gaylin	IBHP, Medicaid
Jessica Moncada	IDJC	Sherry Johnson	IBHP, Quality
Alisa Fewkes Member	SDE (now IDE)	Anne Schulze	Magellan, Quality
Andie Blackwood	FACS (now CYFS)	Amber Leyba-Castle	Magellan, R&R
Doug Klingler	DBH, QA	Kim Sweet	DBH, SDI, CMH
Gayla Smutny	DBH, QA	Val Johnson	DBH, SDI, CMH
Kim Hokanson	Parent Representative	Brook Heath	DBH, SDI, CMH
Jane Hart	Parent Representative	Megan Schuelke	Project Coordinator

Members gained: One potential new family member.

Members needed: Co-Chair, Provider, and Advocate

Updates:

Tasks completed:

✓ N/A

Tasks in progress:

- ⊕ Reviewing the results of the [YES Family Survey](#).
- ⊕ Discussing the expectation of the QMIA Council.

Future tasks & timelines:

- ➔ Completion of the updated [QMIA Plan](#).
- ➔ Reviewing results of the Quality Review (QR).

Roadblocks & Requested Support:

Completion of the update to the QMIA Plan. QMIA Council is working with the IWG regarding next steps for the QMIA Plan and is currently waiting for an update regarding YES compliance.

Due Process Workgroup

Membership:

24 total members

Name	Affiliation	Name	Affiliation
Dori Boyle	IBHP, Medicaid (Facilitator)	Alexis Luper	IBHP, Medicaid
Monica Cobiskey	DBH Admin/Support	Ashley Porter	IBHP, Medicaid
Alan Foutz	DBH DAG	Nicole Gaylin	IBHP, Medicaid
Devin Gleason	Medicaid DAG	Nicole Antram	Medicaid
Howard Belodoff	Plaintiff Attorney	Sarah Spaulding	Medicaid
Jessica Moncada	IDJC	Treena Clark	DBH
Kim Hokanson	Parent Representative	John Huffer	DBH

Brenda Willson	FYIdaho	Val Johnson	DBH, SDI, CMH
Kim Shaner	SDE (now IDE)	Amy Balzer	DBH, SDI, CMH
Kevin Peterman	Medicaid EPSDT	Candace Falsetti	DBH, QA
Holly Riker	Medicaid EPSDT	Doug Klingler	DBH, QA
Megan Schuelke	Project Coordinator	Andie Blackwood	FACS (now CYFS)

Members gained: Brenda Willson from FYIdaho who replaced Ruth York. Holly Riker from EPDST Medicaid who replaced Francesca Barbaro.

Members needed: The group has expressed interest in having a youth representative and another parent representative.

Updates:

Tasks completed:

- ✓ Completed review and approval of Magellan member notices.
- ✓ Completed review and approval of the [appeal FAQs](#) for YES website.
- ✓ Completed review and approval of the appeal/complaint section of the YES Practice Manual.
- ✓ Completed review and approval of the Due Process Workgroup Charter/Purpose document updates.

Tasks in progress:

- 🕒 Working to create a resource list for new Due Process Workgroup members to help orient them to our workgroup.
- 🕒 Working on a guidebook for families that will be a simple user guide on appeal processes with resource/contact information as to where to receive help with the processes.

Future tasks & timelines:

➔ N/A

Roadblocks & Requested Support:

N/A

YES Communications Strategic Planning Workgroup

Membership:

14 total members

Name	Affiliation	Name	Affiliation
Jon Meyer	IBHP, Medicaid (Facilitator)	Shannon Dunstan	SDE (now IDE)
Wendy Margolis	DBH Admin/Support	Nicole Gaylin	IBHP, Medicaid
Sally Bryan	DBH Admin/Support <i>alternate</i>	Dori Boyle	IBHP, Medicaid <i>alternate</i>
Jocelyn Stewart	Provider	Jessica Divine	DBH
Bonnie Olay	IDJC	Brook Heath	DBH, SDI, CMH
Rochelle Bettis	Parent Representative & FYIdaho	Val Johnson	DBH, SDI, CMH <i>alternate</i>
Tracie Boyer	Parent Representative	Heidi Napier	FACS (now CYFS)

Members gained: Shannon Dunstan from the Idaho Department of Education (IDE).

Members needed: Youth Representative

Updates:

Tasks completed:

- ✓ YES/Magellan Healthcare co-branding discussion: With July 1, 2024, implementation of the Idaho Behavioral Health Plan administered by Magellan Healthcare, discussion of

the proper way to co-brand materials with Magellan and YES style was needed.

Workgroup input was finalized and provided to Magellan.

- ✓ Crisis resources web page updates: Additions at the request of IGT to the YES Crisis Resources webpage to reflect Youth Assessment Centers were considered and ultimately added to an [Additional Resources](#) area of the YES website.
- ✓ YES website updates for the July 1, 2024, implementation of the new IBHP: The workgroup was kept informed and notified of all changes to the YES.idaho.gov website to reflect changing documents and webpage content needed for the new IBHP. This [document](#) outlines document and webpage updates made on July 1, 2024, and planned future updates.

Tasks in progress:

- ⊕ Ongoing review of draft YES Communications Strategy: The goal is to finalize an updated Communications Strategy that reflects shifting roles for the workgroup, updated Goals and Communications Best Practices, communication processes for YES stakeholder groups, and a centralized public communications matrix and repository for stakeholders. Finalization will likely require amendments to the workgroup charter to meet the new goals and responsibilities.
- ⊕ YES/Magellan Healthcare co-branding discussion: With July 1, 2024, implementation of the Idaho Behavioral Health Plan administered by Magellan Healthcare, discussion of the proper way to co-brand materials with Magellan and YES style was needed.
- ⊕ Crisis resources web page updates: Additions at the request of IGT to the YES Crisis Resources webpage were considered and ultimately added to an additional resources area of the YES website.
- ⊕ YES website updates for the July 1, 2024, implementation of the new IBHP: The workgroup was kept informed and notified of all changes to the YES.idaho.gov website to reflect changing documents and webpage content needed for the new IBHP.

Future tasks & timelines:

- ➔ Ongoing review of draft YES Communications Strategy: The goal is to finalize an updated Communications Strategy that reflects shifting roles for the workgroup, updated Goals and Communications Best Practices, communication processes for YES stakeholder groups, and a centralized public communications matrix and repository for stakeholders. Finalization will likely require amendments to the workgroup charter to meet the new goals and responsibilities. A timeline to finalize edits and input is unknown. It is a significant document to review, with many considerations.
- ➔ FYIdaho is working to try to identify a way for the workgroup to have regular youth representative participation, or a new process for gathering youth input. If IGT has any assistance they can provide in the process, that would be helpful. The main difficulty is youth representatives are happy to participate, and have in the past, but changing responsibilities like schooling and employment can prevent long-term participation.
- ➔ The workgroup in its July 24 meeting began discussion of addition of an IBHP member from Magellan Healthcare.

Roadblocks & Requested Support:

N/A

References

Reference Materials:

- [Youth Empowerment Services \(YES\) website](#)
- [Jeff D. Settlement Agreement](#)
- [YES QMIA Reports](#)
- [QMIA Plan](#)
- [Idaho Youth Empowerment Services \(YES\) Family Survey Results, 2024](#)
- [Appeals Contacts & Appeals FAQs](#)
- [Magellan of Idaho website](#)
- [Idaho Department of Health & Welfare \(DHW\) Children’s Behavioral Health website](#)
- [Center of Excellence \(CoE\) website](#)
- [FYIdaho website](#)
- [Idaho Department of Education \(IDE\) website](#)
- [Idaho Department of Juvenile Corrections \(IDJC\) website](#)

IGT Reference Materials:

- [IGT Meeting Minutes](#)
- [IGT Roles & Responsibilities Grid](#)
- [IGT Bylaws](#)
- [IGT Operational Guidelines](#)
- [IGT Workgroup Charter](#)
- [IGT Strategic Plan 2021-2024](#)
- [IGT Annual Report 2023](#)

Acronyms List:

BSU	Boise State University	ICAT	Interagency Clinical and Training
CANS	Child and Adolescent Needs and Strengths	IDE	Idaho Department of Education
CMH	Children’s Mental Health	IDJC	Idaho Department of Juvenile Corrections
CoE	Centers of Excellence Bureau	IGT	Interagency Governance Team
CYFS	Child, Youth, and Family Services	IWG	Implementation Workgroup
DAG	Deputy Attorney General	MCO	Managed Care Organization
DBH	Division of Behavioral Health	N/A	Not available
DHW	Department of Health and Welfare	P-CIS	Person Centered Intelligence Solution
EPSDT	Early Periodic Screening, Diagnostic, and Treatment	QA	Quality Assurance
FACS	Family and Community Services	QMIA	Quality, Management, Improvement, and Accountability
FAM	Family and Advocacy Meeting	QR	Quality Review
FAQs	Frequently Asked Questions	SDE	State Department of Education
IAP	Implementation Assurance Plan	SDI	System Design and Implementation Bureau
IBHC	Idaho Behavioral Health Cooperative	TBD	To be determined
IBHP	Idaho Behavioral Health Plan	YES	Youth Empowerment Services