

Date/Time of Meeting	Wednesday, August 14, 2024, 10:00 - 12:00 MT Dial: 415-527-5035 Access code: 2763 465 5799 Meeting password: 6D6JxgmhEn3 (63659464 from phones and video systems) Webex: https://idhw.webex.com/idhw/j.php?MTID=m2b3cb6403a42b5ff710c3e0bf0c13bf5 In-person Location: PTC, 450 W State Street, Boise, ID 83702, 3 rd Floor, Conference Room 3A
Meeting Purpose	Interagency Governance Team (IGT)
Host	Brittany Shipley: Chair, Ross Edmunds: Co-Chair, Vice-Chair: Patrick Gardner, & Co-Vice-Chair: Juliet Charron

Voting Members	Att'd	Voting Members	Att'd	Voting Members	Att'd
Ross Edmunds - DBH	x	Jessica Barawed - County Juvenile Justice	x	Ivy Smith - Youth Leader	
Brittany Shipley - Parent Leader	x	Val Johnson - DBH CMH Representative	x	Laura Scuri - Provider	x
Juliet Charron - Medicaid & DBH		Marquette Hendrickx - Tribal Representative		Sara Bennett - Parent Leader	x
Patrick Gardner - Child Advocate	x	Brenda Willson - Family Advocacy Agency (FYIdaho)	x	Jane Hart - Parent Leader	
Howard Belodoff - Child Advocate	x	Allison Highley - Family Advocacy Agency (IPUL)	x	Kim Hokanson - Parent Leader	x
Adam Panitch - IBHP Bureau (TBD)	x	Chad Cardwell - Child, Youth, & Family Services	x	James Phillips - IDJC	x
Shannon Dunstan - IDE (TBD)	x				

MEETING NOTES

#	Length	Topic	Topic Owner	Discussion	Decisions
1	5 mins <i>(All times are aspiration at & subject to change.)</i>	Welcome, Roll Call, & Approve Minutes	IGT Executive Committee	Attendees: Amber Leyba-Castle, Amy Balzer, Dori Boyle, Emily Brown, David Welsh, Dora Axtell, Candace Falsetti, Nicole Gaylin, Helena Darrow, Jennifer Bly, Jose Martinez, Megan Anderson, Emily Miller, Nate Williams, Ashley Porter, Megan Schuelke, Gayla Smutny, Kim Sweet, Clinton Tibbitts, Sally Bryan, Senator Melissa Wintrrow, Devin Gleason, and Alan Foutz. VOTE: Approve IGT Meeting Notes from July 10, 2024 , which were sent to the IGT voting membership prior to this meeting.	VOTE: Motion to approve the July 10, 2024, IGT meeting notes by Ross Edmunds. Motion seconded by Laura Scuri. No objections were heard. The motion passed.
2	30 mins	YES Family Survey Results Presentation	Dr. Nate Williams	Idaho YES Family Survey Results 2024 IGT Presentation Presentation: The Idaho Youth Empowerment Services (YES) Family Survey is conducted annually to assess the quality and outcomes of mental health services for youth in Idaho's YES system. The survey is conducted by Boise State University in partnership with the Idaho Department of Health and Welfare, Division of Behavioral Health. The goal is to assess the family's experience. We want to know how we are doing so we can improve the system. YES quality Indicators	

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				<p>are questions designed to see if we are serving children as was indicated in the Jeff D. lawsuit. Safety and crisis planning quality Indicators are helping kids to feel safe during crisis. There are also CANS quality indicators. The youth and family outcomes show if kids are doing better after care. There were 6,000 surveys sent out across the state; 1,060 responded to the survey which made the response rate 21%, which is a good response rate. The highest response rate was in Region 7 and the lowest response rate was in Region 4. Quality indicators were better when the family saw the child as improving which means that the indicators are getting a good picture. As in past years, results of this year’s YES Family Survey indicated that youth improved more in their day-to-day lives when their caregivers rated their family’s mental health services higher on the Idaho YES principles. When the quality indicator is high the family responds that the child is less likely to experience psychiatric hospitalization. Last year’s report showed that family ratings on several YES quality indicators decreased from 2022 to 2023, indicating deterioration in the quality of families’ mental health care experiences. However, results of this year’s survey indicated the trend reversed. From 2023 to 2024, family ratings improved on 20 of 23 YES quality indicators. Collaborative care is when the treatment team is working together, which increased by 9% this year. Individualized care was up by 5% this year. Community-based service array was up 7% this year. Based on the findings of this report, it is recommended that DHW pursue the following improvement actions related to children’s mental health services in Idaho:</p> <ul style="list-style-type: none"> • Take steps to support Idaho families and providers to ensure that youth mental health services are delivered in a way that reflects the YES principles and practice manual. Specifically, efforts should be directed toward figure 5. Percentage of caregivers agreeing with community-based service array quality indicators by level of youth CANS ensuring that services delivered to Idaho youth are better aligned with the YES principles of: <ul style="list-style-type: none"> ▪ community-based service array, ▪ collaborative care, and ▪ individualized care • Take steps to improve the accessibility of community-based services for youth who have the most intensive needs (i.e., those with a CANS of 3) 	

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				<ul style="list-style-type: none"> • Take steps to improve care coordination for youth who have the most intensive needs (i.e., those with a CANS of 3) • Continue to improve the adequacy of mental health crisis response services for youth in Idaho by continuing and expanding current efforts to train providers and educate families. • Continue to improve the implementation of CANS in Idaho so that its use reflects guidelines provided by the CANS developer <p>Questions: Howard Belodoff - It would be helpful to know the number of kids identified in the graphs and charts. Dr. Williams - About 10% of the families surveyed had a CANS score of 3. Regarding CANS implementation, there were four new questions on the survey. The results on these questions can help us improve how we are using the CANS. Patrick Gardner - In 2023, fourth quarter 15.8% of kids had a CANS score of 3 and 9.1% had a CANS score of 2 which means that about 5,000 kids would fall in the 2 or 3 categories. Senator Melissa Wintrow - What did the crisis slide show? Dr. Williams - Two percent used a safety plan, but it wasn’t effective. Patrick Gardner - Crisis plans are valuable because even though they may not be in crisis right now, they may need it. Families believe they needed a safety plan but did not get one. Dr. Williams - We don’t know one hundred percent that all kids who are class members have received a CANS. Amy Balzer - Could we look at data with CANS score of 2 or 3 and see if a safety plan was done? Dr. Williams - We could do that. For further questions email Candace.Falsetti@dhw.idaho.gov Howard Belodoff - On the question, “were you able to access needed services”, families don’t necessarily know the services they need. Dr. Williams - There is service utilization data that could identify if kids got what they needed. This question is meant to identify how a family feels about the services they received. Howard Belodoff - The worry is that providers are not recommending services they know are not available.</p>	
3	10 mins	FAM Subcommittee Updates	Kim Hokanson	<p>Discuss: FAM Parent & Youth Quick Response Team (QRT) Advisory group proposal. Discussion:</p>	ACTION ITEM: Val Johnson will create an interim QRT

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				<p>Kim Hokanson mentioned that during the Family Advisory Meeting (FAM), they looked at the QRT process documents and they decided not to move forward with that process. The FAM members felt that they have a unique insight into families who have had lived experience. They are proposing that the FAM subcommittee would create a sub-group that could provide insight. Ross Edmunds asked if this is a formal recommendation. Kim Hokanson mentioned that they don't really want a formal recommendation but would like to help with the QRT process. Candace Falsetti asked if they are asking to establish a workgroup. Kim Hokanson mentioned that she is worried that families might not feel safe in a QRT. She would like a group that would be informal. Ross Edmunds mentioned it would be a solution focused group. The recommendations from this group would be shared with those who could improve the system/process. Brittany Shipley mentioned that this would help the members still be able to share their stories and assist with improving the system /process. Val Johnson shared that she would appreciate an email explaining how much time these groups would take and how many members would be part of this group. She needs this for work order purposes. She also asked that FYIdaho be included in the communications. She also would like to know what the recommendations are. She asked that providers and families are needing information on how to access the QRT process. We need guidance on documents that are being produced. Kim Hokanson shared that she would be open to providing feedback on documents.</p> <p>Brittany Shipley asked what happened to the small group QRT that was in place before. Patrick Gardner shared that the QRT process, so far, has not been effective. Val Johnson shared that the system was put on hold because of the Magellan rollout, and it was found that the QRT process was not family friendly. Since we get QRT's every day, we still need to have a temporary work around while we design a better system. Patrick Gardner shared that the issue revolved around lack of training, MOU's that were not followed through, etc. Ross Edmunds shared that we agree that the QRT process needs to work better. Magellan needs to be part of the process. We are working on it. Senator Wintrow mentioned that she is hopeful that Magellan will be able to assist as well as the legislature with policy change.</p>	<p>document, which will be reviewed by the FAM Subcommittee with an estimated timeframe of September 2024.</p> <p>ACTION ITEM: Val Johnson will schedule another follow-up meeting with Child Welfare in September 2024 to discuss QRT further per Brittany Shipley's request.</p> <p>ACTION ITEM: Kim Hokanson will email Val Johnson with the length of time needed and the number of members participating in the QRT sub-group for the work orders.</p>

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4	5 mins	IGT Voting Member Appointments/ Reappointments	IGT Voting Members	<p>VOTE: Nominate Idaho Behavioral Health Plan (IBHP) Governance Bureau, Bureau Chief, as an IGT voting member and IBHP Governance Bureau representative.</p> <p>VOTE: Nominate Early Childhood and School Supports Coordinator at the Idaho Department of Education (IDE), Shannon Dunstan, as an IGT voting member and IDE representative.</p> <p><i>Note: State Department of Education (SDE) is rebranding and will be referred to as the Idaho Department of Education (IDE) going forward.</i></p>	<p>VOTE: Ross Edmunds motioned to approve adding the new IGT voting member position for the IBHP Governance Bureau, Bureau Chief, which will be to the filled by whoever holds that position. In this case, that position is held by Adam Panitch. Ross Edmunds included the nomination of Shannon Dunstan as the new IGT voting member and IDE representative in this motion. The motion was seconded by Laura Scuri. No objections were heard. The motion passed.</p>
5	10 mins	IGT Meeting Cadence	IGT Voting Members	<p>VOTE: Proposal that IGT Meeting cadence will change to quarterly rather than monthly.</p> <p>Discussion: Patrick Gardner suggested we change the length of time for IGT meetings from two hours to three hours. Kim Hokanson mentioned that she would like the meeting time to be open ended based on need to cover the agenda items. Ross Edmunds mentioned that he is comfortable with making the meeting an appropriate amount of time to fit the agenda.</p> <p>Patrick Gardner asked how we would propose changes in meeting cadence moving forward. At the next meeting we could look at what to do if an emergent need arises for another meeting prior to the quarterly scheduled IGT meetings. Ross Edmunds mentioned that the IGT can schedule additional meetings if needed due to urgent IGT</p>	<p>VOTE: Ross Edmunds motions to approve quarterly IGT meetings with Department of Health and Welfare members in attendance with the flexibility to change meeting length based on the agenda and hold additional meetings as needed. Shannon Dunstan seconded this motion.</p>

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				<p>matters arising. Ross Edmunds added that at the next IGT meeting, the members can address how IGT would like to manage emergent issues. Laura Scuri mentioned that the timing of this change is not good. There are many changes that are happening that need to be monitored.</p>	<p>Laura Scuri made a substitute motion that IGT meetings be held bi-monthly until December 2024, at which point the IGT meetings would be scheduled quarterly. Patrick Gardner seconded this motion. IGT voting members voted on the substitute motion. In favor = 7 Opposed = 4 The motion to hold bi-monthly IGT meetings until December 2024, at which point IGT meetings will be held quarterly, passed.</p>
6	30 mins	IBHP Update (<i>Standing agenda item</i>)	Medicaid & Magellan	<p>David Welsh opened the floor for questions or areas of interest. Patrick Gardner asked about the worry that providers are not getting paid. David Welsh shared that they are working through the issues transitioning from Optum to Magellan. There are several system issues, which have been challenging. Magellan is still within their contractual obligations and working with providers to alleviate the issues. There are some providers that have had some tough challenges, but they are not the majority. Some issues are Magellan system issues, and some are education issues with the providers. Checks are being sent now through priority mail. Patrick Gardner asked how many YES kids are receiving services from Magellan. David Welsh shared that he doesn't have an actual number right now. Patrick Gardner asked David Welsh if he had any knowledge about the funding issues the state is having. Alan Foutz shared that the Department of Health & Welfare would need to address this question rather than Magellan. Accurate information will come from DHW.</p>	

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7	10 mins	Implementation Update (<i>Standing agenda item</i>)	Plaintiffs' Counsel & Defendants	Patrick Gardner suggested that we remove the 'Implementation Update' item for this agenda so that we have more time to discuss the 'IGT Meeting Cadence' item on the agenda.	DECISION: Patrick Gardner suggested we remove the 'Implementation Update' item on the agenda to have more time for the 'IGT Meeting Cadence' item on the agenda. Ross Edmunds and Brittany Shipley agreed with the change to the agenda.
8	10 mins	Update from IGT Project Coordinator (<i>Standing agenda item</i>)	Megan Schuelke	Megan Schuelke shared that due to time constraints she will follow up via email with the IGT members on the work she has been doing. Discuss: Any questions from the DHW monthly updates? Review: YES Workgroup & Subcommittees Review Report (June, July, & August 2024) Discuss: Possible future IGT Meeting agenda items: 1. Behavioral Health Provider Data Presentation - Ivy Smith, Megan Schuelke, & Gayla Smutny during IGT Meeting in November 2024 2. Review draft IGT Strategic Plan SFY July 2025 - July 2026? 3. Update on Due Process Discussions? 4. Review QMIA Quarterly Report Q3 - Candace Falsetti?	
9	5 mins	New Business Items	IGT Members	<i>No business items were shared at this time.</i>	
10	5 mins	Public Comments	IGT Members	<i>No public comment was heard at this time.</i>	
11	--	Dismissal	IGT Members	<i>This IGT meeting was dismissed at 12:18 PM MT.</i>	

The IGT will track action items and their status from the meetings here:

#	Follow-up Items	Opened	Owner	Due Date	Status
16	Email Val Johnson with the length of time needed and the number of members participating in the QRT sub-group for the work orders.	8/14/24	Kim Hokanson	9/2024	8/14, New.
15	Schedule another follow-up meeting with Child Welfare in September 2024 to discuss QRT further per Brittany Shipley's request.	8/14/24	Val Johnson	9/2024	8/14, New.
14	Create an interim QRT document, which will be reviewed by the FAM Subcommittee with an estimated timeframe of September 2024.	8/14/24	Val Johnson	9/2024	8/14, New.

13	Send all the votes to the Idaho Behavioral Health Cooperative and await their approval before sending out the letters of official IGT membership.	7/10/24	Megan Schuelke		7/22, In Progress.
12	Gather conversations the IGT Executive Committee has had about including the IBHP Bureau as an IGT voting member and share those with the IGT Executive Committee. The IGT Executive Committee will provide clarification to the IGT.	7/10/24	Megan Schuelke		7/31, Complete.
11	Send Megan Schuelke information regarding family experiences from Idaho Voices as part of the agenda item for "Presentation from beneficiaries of YES services & positives that are occurring"	4/10/24	Ivy Smith		7/10, In Progress. Working with Megan Schuelke on this request.
10	The current IGT Strategic Plan will receive minor edits for one year and then move to a larger three-year IGT Strategic Plan based on the fiscal year.	4/10/24	Megan Schuelke		7/10, In Progress. Megan Schuelke is incorporating the feedback and minor edits.
9	Send the Services & Supports Crosswalk and the Access Pathways Maps templates, which will be followed by a meeting with the DHW to compare and finalize the documents.	4/10/24	Class Counsel		4/10, New.
8	Schedule a targeted negotiating rulemaking making meeting with Howard Belodoff to discuss the concerns.	4/10/24	Alan Foutz		4/10, New.
7	Discuss next steps once the guidance template from Patrick Gardner is received.	4/10/24	IWG Members		4/10, New.
6	Clarification on crisis centers versus assessment centers on the Crisis page of the YES Website. Update 4/10/2024: Brook Heath will send the video and the approval to post it from the Department of Juvenile Corrections to Jon Meyer.	2/14/24	YES Communications Workgroup		7/10, Complete. New video and flyers for IDJC are posted on the YES website. 4/10, Update. Brittany Shipley clarified that it is to assist parents in understanding where to go to access services and when.
5	Share the link with the IGT members so that they are aware of the opportunity for public comment regarding the Youth Behavioral Health Crisis Centers/Youth Crisis Centers standards.	1/10/24	Val Johnson		3/11, In Progress. IGT will be notified when the next steps are public.
4	Bring a proposal on the next steps for the YES Sprint Recommendations to the next IGT meeting.	1/10/24	IGT Executive Committee		3/11, In Progress. IGT Executive Committee discussed during meeting on 3/4.
3	Provide a presentation to the IGT members during the IGT Meeting in January 2024.	11/8/23	IBHP Bureau & Magellan	1/10/24	In Progress. Date TBD.
2	Seek feedback on some of the projects that were requested in the past from the IGT members.	10/11/23	Megan Schuelke		4/29, In Progress.
1	Get together later to discuss the CANS and the exemption from the CANS assessments for tribal members.	10/11/23	Karol Dixon & Juliet Charron		3/14, In Progress. Medicaid believes this occurred but is confirming.