



# YES Workgroup & Subcommittees Quarterly Review Report State Fiscal Year 2026

January 2026,  
February 2026  
& March 2026  
Quarter 1

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Created by the Division of Behavioral Health (DBH) System Design and Implementation (SDI) Bureau Children's Mental Health (CMH) Project Coordinator for the Interagency Governance Team (IGT) with information provided by the YES Workgroup and Subcommittee Chairpersons.

## Introduction

The quarterly Youth Empowerment Services (YES) Workgroup & Subcommittees Review reports are intended to provide regular updates to the Interagency Governance Team (IGT) Executive Committee members, IGT voting members, and public IGT members. The IGT is responsible for collaboratively coordinating and overseeing the implementation of the [Jeff D. Settlement Agreement](#). The purpose of the IGT is to provide a governance structure to oversee the implementation and operation of YES and Quality, Management, Improvement, and Accountability (QMIA) program. The IGT seeks to ensure that the state's policies and procedures promote the successful development and operation of a new and improved children's mental health system of care. This report is essential for maintaining transparency, guiding strategic direction, and ensuring the workgroup and subcommittees efforts align with the IGT Strategic Plan goals and the broader YES system of care.

View the form submitted by the YES Workgroup and Subcommittee chairpersons: [YES Workgroup & Subcommittees Quarterly Report Review Q1 2026 Form](#)

## Overall Findings for the YES Workgroup & Subcommittees

### Updates Summary

*For full details, please reference the YES Workgroup & Subcommittees Reports beginning on page 10.*

|                                   | Tasks Completed                                                                                                                                                                                                                                                                                          | Tasks In Progress                                                                                                                                                                                                                                                                                                                                                           | Future Tasks                                                                                                                                                                                                                                                                                                                                                                                |
|-----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>ICAT Subcommittee</b>          | <ul style="list-style-type: none"> <li>We have successfully completed a recommendation to IGT and are working on developing a workgroup to complete a research request from IGT. The workgroup will meet for the first time on 4/27/26.</li> </ul>                                                       | <ul style="list-style-type: none"> <li>During January, February, and March, we discussed the possibility of working on the IGT directives and were waiting for approval from IGT. We are planning our first subgroup meeting on 4/27/26. We will review the goals and objectives provided by IGT, then begin discussing recommendations over the next few weeks.</li> </ul> | <ul style="list-style-type: none"> <li>Develop a productive cadence of research and gaps analysis. I want to do a strategic planning session to ensure that we are exploring appropriate areas and to develop a regular cadence of what we are exploring to ensure we are covering expected ground, along with monitoring new and developing services and gaps within the state.</li> </ul> |
| <b>FAM Subcommittee</b>           | <ul style="list-style-type: none"> <li>The roles section of our Operational Guidelines have been completed with final approval pending.</li> <li>The youth orientation packet has received feedback and recommendations and is close to completion.</li> <li>Forms have been altered for QRT.</li> </ul> | <ul style="list-style-type: none"> <li>Establishing the roles and responsibilities of the members.</li> <li>Youth member orientation packet.</li> <li>The impacts of legislative session.</li> <li>Discussion around next steps for QRT.</li> </ul>                                                                                                                         | <ul style="list-style-type: none"> <li>To create consensus from the group on what they would like from the QRT workgroup and from FAM.</li> </ul>                                                                                                                                                                                                                                           |
| <b>One Kid One CANS Workgroup</b> | <ul style="list-style-type: none"> <li>Finalized the names and descriptions for the updated levels of care.</li> </ul>                                                                                                                                                                                   | <ul style="list-style-type: none"> <li>Finalizing names and descriptions to be included in CANS reports when the levels of care are updated on 7/1.</li> <li>Collaborating with Magellan and providers to answer questions about PCIS and ensure the Member Portal and Authorization for Use and Disclosure Process is working correctly.</li> </ul>                        | <ul style="list-style-type: none"> <li>Finishing a flyer, and a graphic for the updated levels of care in collaboration with YES communications.</li> <li>Reviewing and providing feedback on the Magellan blast and information to be shared with providers in a forum.</li> </ul>                                                                                                         |

|                                                        | Tasks Completed                                                                                                                                                                                                                                                                                                                                                                                                                            | Tasks In Progress                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Future Tasks                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|--------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>QMIA Council</b>                                    | <ul style="list-style-type: none"> <li>No updates reported due to staff transitions.</li> </ul>                                                                                                                                                                                                                                                                                                                                            | <ul style="list-style-type: none"> <li>No updates reported due to staff transitions.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <ul style="list-style-type: none"> <li>No updates reported due to staff transitions.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Due Process Workgroup</b>                           | <ul style="list-style-type: none"> <li>Treatment Foster Care approval/denial letter templates were completed with One Department approval in February 2026.</li> <li>IBHP GB &amp; Medicaid Appeals Team finalized interim process on how to identify and notify appellants they are potential Class Members – Medicaid will be implementing this interim process. IBHP GB is awaiting date for when implementation will begin.</li> </ul> | <ul style="list-style-type: none"> <li>Guidebook for Families discussed in February and March; members found it “very helpful and well written.”</li> <li>Due Process Facilitator ensured SharePoint access and added permissions steps to onboarding materials.</li> <li>IBHP GB and Medicaid shared interim appeal notification plan with Class Counsel; updates continue.</li> <li>DAGs reviewed Due Process Protocol statutes/regulations and continue updates with Class Counsel.</li> <li>IBHP GB is reviewing Rights and Resolutions Report accessibility and testing screen reader compliance.</li> <li>Due Process Workgroup discussed an appeals/due process tutorial and review of existing YES videos.</li> <li>Due Process Workgroup discussed updating the charter for Youth/Young Adult representation (ages 18–23) due to Senate Bill 1329.</li> <li>Discussed onboarding, time commitments, and member support responsibilities.</li> <li>Continued collaboration with IPUL to recruit Youth/Young Adult, Provider, and Tribal representatives.</li> </ul> | <ul style="list-style-type: none"> <li>Guidebook for Families review and publication was delayed. Family feedback indicated significant revisions are needed, with completion anticipated by July 2026.</li> <li>Due Process Workgroup began exploring an online tool/video series to explain due process, appeals, and YES information. Structure and content are still being developed, with review of existing videos planned by June 2026.</li> <li>IBHP GB and Medicaid Appeals Team to develop interim process for notifying Office of Administrative Hearings (OAH) when an appellant is a Class Member by April 2026.</li> <li>Class Counsel to begin Due Process Protocol revisions, including rule updates and appeal/hearing process guidance for Class Members.</li> </ul> |
| <b>YES Communications Strategic Planning Workgroup</b> | <ul style="list-style-type: none"> <li>YES Communications Charter Finalized</li> </ul>                                                                                                                                                                                                                                                                                                                                                     | <ul style="list-style-type: none"> <li>YES Website - Accessibility Enhancements</li> <li>YES Documents - Accessibility Enhancements</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <ul style="list-style-type: none"> <li>Due Process Video Support</li> <li>YES Overview PowerPoint, Narratives, and Videos, in partnership with IDE</li> <li>Decision Support Application and Levels of Care Flyer</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

## Roadblocks & Requested Support

- 🌱 ICAT Subcommittee: The process to ask for anything is extremely long and, as we are figuring things out, somewhat cumbersome. I am optimistic this will streamline as our knowledge and sophistication grow. We are extremely grateful for the overwhelming support we have been given over the last few months. The IGT response has been well above expectations.
- 🌱 FAM Subcommittee: QRT was halted and then requests from the Department came through requesting all affiliation with the Department be removed. This led to members no longer receiving payment/honorarium for participation, which made it difficult to fulfill the requests of the Department in a timely fashion.
- 🌱 One Kid One CANS Workgroup: None reported.
- 🌱 QMIA Council: No updates reported due to staff transitions.

- ✦ Due Process Workgroup: During January 2026, parent representation was limited at the monthly meeting due in part to a change in the Department's Advocacy Contractor when IPUL took over for FYIdaho. Reimbursement rates were modified under the new contractor which had an impact on the parent representatives' ability to attend. Class council and parent representative strongly suggested that this be rectified. This continues to be discussed, feedback was gathered by IPUL. Parent representatives still have additional questions and concerns. The feedback from parents has been included in their 1<sup>st</sup> quarterly report. IPUL is working with the Department to really honor the feedback from parents. Continued discussions between IPUL and the Department are occurring.
- ✦ YES Communications Strategic Planning Workgroup: None reported.

## Emerging Themes & Trends

- ✦ ICAT Subcommittee: We are in a development and growth phase. We did research and recommended options to IGT to cover provider recommendation practices as well as to assist with data collection for service availability throughout the state. IGT has had the presentation and has the recommendation. We continue to request that Magellan bring its training topics and materials to IGT. While they have begun to do that, we do not get the information before release so that no changes can be made. There are some logistical and proprietary issues attached to this ask, so it may not be possible.
- ✦ FAM Subcommittee: Concerns with budget cuts, transition of Family Advocacy contract and how this impacts parents/youth that participate within the workgroups.
- ✦ One Kid One CANS Workgroup: Continuing to discuss questions about PCIS and the member portal. Ensuring that providers and families can access historical CANS records.
- ✦ QMIA Council: No updates reported due to staff transitions.
- ✦ Due Process Workgroup: Continued topics would be inclusion of the Office of Administrative Hearings (OAH) and the Contested Case Rules. Next steps include drafting a process on how to notify the OAH that an appellant is a Class Member. Additionally, Class Counsel will start revisions to the Due Process Protocol (inc. updates on outdated rules, etc.) and draft a process for Class Members on steps for appeal/hearing process to incorporate into updated Due Process Protocol
- ✦ YES Communications Strategic Planning Workgroup: Over the past three months, a key theme within the YES Communications Workgroup has been concern regarding the scope and timeline for updating YES documents and website content, particularly in relation to federal expectations. There is a shared recognition of the complexity and scale of this work, as well as the importance of ensuring materials are accurate, accessible, and up to date.

## IGT Strategic Plan Goal Progress

To ensure the workgroup and subcommittee efforts align with the IGT Strategic Plan and the broader YES system of care, the information submitted by the YES workgroups and subcommittees was compared to the [IGT Strategic Plan SFY 2025-2026](#) goals. The information below outlines the progress that has been achieved, the progress currently underway, and the progress anticipated in the future.

**Goal 1:** The main priority for the IGT will be the oversight and effective implementation of the new [Idaho Behavioral Health Plan \(IBHP\)](#). Effective implementation of the IBHP, including: #1. Building provider capacity, #2. Outreach of services into rural and frontier parts of the state, #3. Data collection and break down by state, regions, and counties to measure service delivery gaps, #4. Inpatient treatment, including PRTF services and requests both in-state and out-of-state, #5. Crisis services, including mobile crisis, crisis call centers, and youth crisis centers, #6. CANS

3.0 implementation, and #7. Training.

**Progress Achieved:**

- FAM Subcommittee: Forms have been altered for QRT.
- One Kid One CANS Workgroup: Finalized the names and descriptions for the updated levels of care.
- Due Process Workgroup: IBHP GB & Medicaid Appeals Team finalized interim process on how to identify and notify appellants they are potential Class Members – Medicaid will be implementing this interim process. IBHP GB is awaiting date for when implementation will begin.

**Current Efforts:**

- FAM Subcommittee: Discussion around next steps for QRT.
- One Kid One CANS Workgroup: Collaborating with Magellan and providers to answer questions about PCIS and ensure the Member Portal and Authorization for Use and Disclosure Process is working correctly.
- One Kid One CANS Workgroup: Finalizing names and descriptions to be included in CANS reports when the levels of care are updated on 7/1/2026.
- Due Process Workgroup: IBHP GB and Medicaid Interim Plan on how to notify current youth involved in an appeal about their appeal rights was shared with Class Counsel in February 3, 2026. This plan included email and telephonic templates informing individuals that they are class members, what their due process rights are, and a link to the YES website Appeals Pamphlet. Class counsel further suggested it would be a good idea to also include links to the Practice Manual and Family Guidebook. Class Counsel expressed these templates also needed to be done with those who do not have Medicaid and that denial letters should also show steps one would take to appeal. Denial letters also need to include due process rights. The Department continues to work on notification for potential and identified class members.
- Due Process Workgroup: It was reported in January that there are new guidelines that must be met regarding accessibility and the existing tables within the Rights and Resolutions (R&R) Report do not align with the new guidelines. IBHP GB requested feedback from workgroup members as to what types of graphs/tables are needed so they can test the screen readers for accessibility prior to putting the R&R Report on the YES website. Due Process Workgroup also noted QMIA report uses similar charts/graphs/tables. IBHP GB is running tests to see what passes, still in progress. The Department has contracted accessibility remediation with Equidox, which allows programs to help check for accessibility within documents. IBHP GB will request access to this program to run trend graphs.

**Future Plans:**

- One Kid One CANS Workgroup: Finishing a flyer, and a graphic for the updated levels of care in collaboration with YES communications.
- One Kid One CANS Workgroup: Reviewing and providing feedback on the Magellan blast and information to be shared with providers in a forum.
- Due Process Workgroup: IBHP GB & Medicaid Appeals Team to draft process for the interim plan on how to notify Office of Administrative Hearings (OAH) that appellant is a Class Member by April 2026.
- YES Communications Strategic Planning Workgroup: Decision Support Application and Levels of Care Flyer.

The progress achieved, current efforts, and future plans continue to demonstrate advancement toward Goal 1, which prioritizes effective oversight and implementation of the Idaho Behavioral

Health Plan (IBHP). Key accomplishments include updates to FAM QRT forms, finalization of updated levels of care names and descriptions through the One Kid One CANS Workgroup, and continued due process improvements, including interim processes to identify and notify potential Class Members of appeal rights. Current efforts focus on preparing for the July 1, 2026 implementation of updated levels of care, collaborating with Magellan and providers on PCIS and Member Portal functionality, refining CANS reporting processes, and strengthening due process communications and accessibility of Rights & Resolutions reporting. Future plans build on these efforts by finalizing provider and stakeholder communication materials, continuing due process notification procedures, and enhancing accessibility of reports and resources to support transparency, accountability, and effective service delivery across the IBHP.

**Goal 2:** The IGT will identify what human resources and potential additional resources are needed to fully implement its obligations under the Jeff D. Settlement Agreement, the Implementation Assurance Plan (IAP), and the QMIA Plan; and where the resources might be found to accomplish the ongoing YES system of care work.

**Progress Achieved:**

- The IGT continued to implement the quarterly YES Workgroup & Subcommittees Review Report to monitor and support subcommittees.
- FAM Subcommittee: The roles section of our Operational Guidelines have been completed with final approval pending.
- Due Process Workgroup: Treatment Foster Care approval/denial letter templates were completed with One Department approval in February 2026.

**Current Efforts:**

- Administrative processes continue to be refined for efficiency.
- Workgroups and subcommittees are working to align their activities with IGT's actionable goals and processes.
- FAM Subcommittee: Establishing the roles and responsibilities of the members.
- FAM Subcommittee: The impacts of legislative session.
- Due Process Workgroup: Working with IPUL on getting representation from Youth/Young Adult(s), Provider(s), and Idaho Tribe(s).

**Future Plans:**

- None reported.

The progress achieved, current efforts, and future plans reflect continued advancement toward Goal 2, which focuses on identifying and mobilizing the human and system resources necessary to meet the obligations of the Jeff D. Settlement Agreement, the Implementation Assurance Plan (IAP), and the QMIA Plan while sustaining the YES system of care. Progress achieved includes continued implementation of the quarterly YES Workgroup & Subcommittees Review Reports to monitor and support ongoing workgroup activities, completion of the FAM Subcommittee Operational Guidelines roles section pending final approval, and completion of Treatment Foster Care approval/denial letter templates through the Due Process Workgroup and One Department review process. Current efforts emphasize refining administrative processes for improved efficiency, aligning workgroup and subcommittee activities with IGT goals and processes, establishing FAM Subcommittee member roles and responsibilities, assessing impacts from the legislative session, and strengthening representation within the Due Process Workgroup through collaboration with IPUL to engage youth/young adults, providers, and Idaho Tribes. Future plans were not reported during this period; however, continued coordination and alignment of resources

will support ongoing YES system of care implementation and the fulfillment of IGT obligations.

**Goal 3:** IGT will build a community of support through stakeholder involvement and communication that helps build broad public support and utilization of services such that sustainability occurs.

**Progress Achieved:**

- FAM Subcommittee: The youth orientation packet has received feedback and recommendations and is close to completion.

**Current Efforts:**

- FAM Subcommittee: Youth/New Member Orientation packet.
- Due Process Workgroup: In February 2026, potential video/online tutorial to educate parents about appeals and due process protocols was proposed as a task the entire Due Process Workgroup could take on as it had been on hold until February as small subcommittee of parent representatives and DBH staff has not yet been arranged to draft a proposal outlining the purpose, scope, and method to be sent to the One Department as DBH staff had been out until end of January. The existing videos on the YES website will also need to meet the accessibility requirements and if they don't meet the criteria they will be hidden until necessary revisions are completed.
- Due Process Workgroup: DAG review of revised Guidebook for Families completed, and it was provided to Due Process Workgroup members in January seeking feedback. Guidebook for Families discussed during the February and March meetings. Group members indicated guidebook was "very helpful and well written."
- Due Process Workgroup: Discussed onboarding for new members, time commitment, as well as who should be responsible for assisting in this process.
- Due Process Workgroup: Due Process Facilitator has worked on ensuring all Due Process members have access to the SharePoint site to aide in the group's review of documentation. Item added to the onboarding documents for future members so Due Process Facilitator can request necessary permissions.
- Due Process Workgroup: Due Process Workgroup members discussed in January the feasibility of continuing to seek out representation for a Youth/Young Adult(s) given Senate Bill 1329. Suggested review of Due Process charter to see if this group could be modified to reflect Young Adult(s) ages 18-23 as youth under the age of 18 would not be able to engage in Due Process Protocol independent of their parents. Need to review Due Process Charter, Settlement Agreement, and may need confirmation from IGT if age range of this representative group can change.
- YES Communications Strategic Planning Workgroup: YES Website Accessibility Enhancements.
- YES Communications Strategic Planning Workgroup: YES Documents Enhancements.

**Future Plans:**

- Due Process Workgroup: Review, finalization, & publication of the Guidebook for Families, which was anticipated to be completed by March 2026 did not happen. In the February Due Process meeting, the group said they didn't have enough time to review it. In the March Due Process meeting, feedback from families was that the guidebook is not what they had in mind. Based on this feedback it is not near completion at this time as the Guidebook for Families will need reworking and subsequent reviews before complete. Due Process Workgroup anticipates at least another three months, new completion date set for on/before July 2026.
- Due Process Workgroup: Due Process group members to work on development and next steps of on-line tool or video series to help assist Idaho parents understand due process/appeal

procedures along with overall broad YES information. In preliminary discussion phase, with no final decisions on structure or content. Key considerations include using standard, easy-to-understand language; making sure guides & videos consistently explain how and where to submit an appeal; providing both written and visual resources to accommodate different learning styles; and involving parent representatives to help identify common problems and suggest improvements. Anticipated review of current DBH/YES videos to be completed by June 2026 to guide any missing structure and content within proposed on-line tool by July 2026.

- YES Communications Strategic Planning Workgroup: YES Overview PowerPoint, Narratives, and Videos, in partnership with IDE.
- YES Communications Strategic Planning Workgroup: Due Process Video Support.

The progress achieved, current efforts, and future plans demonstrate continued momentum toward Goal 3, which focuses on building a strong and informed community of support through stakeholder engagement, transparent communication, and accessible resources. Progress achieved includes continued development of the youth orientation packet through the FAM Subcommittee and advancement of communication and resource enhancements through the YES Communications Strategic Planning Workgroup, including YES website and document accessibility improvements. Current efforts build on this foundation by refining orientation materials, strengthening family-facing resources such as the Guidebook for Families, exploring educational tools and videos to support understanding of appeals and due process protocols, improving onboarding processes and access to shared resources for workgroup members, and reviewing opportunities to enhance youth and young adult representation within the Due Process Workgroup. Future plans focus on finalizing and publishing updated family resources, developing accessible multimedia tools to support parents and stakeholders in navigating YES services and due process procedures, and expanding YES communication materials, including overview presentations, narratives, and videos in partnership with Idaho Department of Education (IDE), to improve awareness, understanding, and utilization of the YES system of care.

**Goal 4:** IGT will effectively execute oversight, monitoring, and collaboration with councils, workgroups, and committees to move the YES system of care implementation forward.

**Progress Achieved:**

- Ongoing utilization of this YES Workgroup & Subcommittees Review Report includes IGT collaborative advancements.
- ICAT Subcommittee: We have successfully completed a recommendation to IGT and are working on developing a workgroup to complete a research request from IGT. The workgroup will meet for the first time on 4/27/2026.
- YES Communications Strategic Planning Workgroup: YES Communications Charter Finalized.

**Current Efforts:**

- Addressing recommendations from workgroups and subcommittees and ensuring timely follow-up.
- Workgroups and subcommittees continuing oversight of the implementation of critical IBHP components.
- ICAT Subcommittee: During January, February, and March, we discussed the possibility of working on the IGT directives and were waiting for approval from IGT. We are planning our first subgroup meeting on 4/27/2026. We will review the goals and objectives provided by IGT, then begin discussing recommendations over the next few weeks.
- Due Process Workgroup: The Department's DAGs completed their review of statutes and/or

regulations cited in the Due Process Protocol that needed amended/updated. Department DAGs continue to work with class counsel on achieving these updates. Class Counsel, requested in February, additional time to speak to parent representatives to solicit feedback on the status Due Process Protocol updates and procedures, but felt the Department was “moving in the right direction.” Department DAG and Class Counsel have been corresponding about the need to add new Medicaid regulations to the Due Process Protocols and Procedures. DAGs continue to work on this task and this review is being done in conjunction of a review of the contested case rules to see which of those should be retained and which are duplicative of existing rules and statutes.

**Future Plans:**

- ICAT Subcommittee: Develop a productive cadence of research and gaps analysis. I want to do a strategic planning session to ensure that we are exploring appropriate areas and to develop a regular cadence of what we are exploring to ensure we are covering expected ground, along with monitoring new and developing services and gaps within the state.
- FAM Subcommittee: To create consensus from the group on what they would like from the QRT workgroup and from FAM.
- Due Process Workgroup: Class counsel to start revisions to Due Process Protocol (including updates on outdated rules, etc.) and draft process for Class Members on steps for appeal/hearing process to incorporate into updated Due Process Protocol.

The progress achieved, current efforts, and future plans demonstrate continued advancement toward Goal 4, which emphasizes IGT’s role in effective oversight, monitoring, and collaboration to support implementation of YES system of care. Progress achieved includes continued utilization of the YES Workgroup & Subcommittees Review Report to track collaborative advancements, completion of an ICAT Subcommittee recommendation to the IGT with development underway for a supporting research workgroup, and finalization of the YES Communications Strategic Planning Workgroup Charter. Current efforts focus on addressing recommendations from workgroups and subcommittees, maintaining oversight of IBHP components, initiating ICAT Subcommittee research and gap analysis activities, and advancing updates to the Due Process Protocol through collaboration between Department legal representatives and Class Counsel. Future plans build on this foundation through establishing cadence for ICAT Subcommittee research and strategic planning activities, continued refinement of FAM Subcommittee priorities and QRT collaboration, and further updates to the Due Process Protocol and procedures to reflect current rules, statutes, and appeal processes for Class Members, supporting accountability, coordination, and improvement across the YES system of care.

**Goal 5:** This Strategic Plan will be reviewed and revised as necessary for YES system of care sustainability. The IGT will create an updated three-year IGT Strategic Plan for SFY July 2027 – July 2029.

**Progress Achieved:**

- The IGT has continued discussions for the next strategic plan covering SFY 2027–2029.
- Workgroups and subcommittees have begun aligning their activities with the IGT’s overarching objectives.

**Current Efforts:**

- IGT Strategic Planning Sub-group meetings have continued.

**Future Plans:**

- Update and publish a three-year IGT Strategic Plan by 2026.

- Ensure ongoing alignment of all workgroup and subcommittee efforts with IGT's priorities.

The progress achieved, current efforts, and future plans continue to reflect meaningful steps toward Goal 5, which focuses on maintaining and updating the IGT Strategic Plan to ensure sustainability of the YES system of care. The IGT has continued discussions and strategic planning activities for the development of the next three-year IGT Strategic Plan covering SFY 2027–2029, including ongoing meetings of the IGT Strategic Planning Sub-group. YES workgroups and subcommittees have begun aligning their activities with the IGT's overarching objectives to support coordinated implementation efforts. Looking ahead, the planned update and publication of the new three-year IGT Strategic Plan by 2026, along with continued alignment across YES workgroups and subcommittees, will support a responsive, forward-thinking, and sustainable YES system of care.

## Membership

Based on the information provided by the YES workgroups and subcommittees, the most requested membership positions are IDE Representatives, with 3 out of the 6 total YES workgroups or subcommittees requesting representation. The Due Process Workgroup is requesting the most membership positions with a total of 4 membership positions being open in the group.

### **Members gained:**

- ✖ ICAT Subcommittee: None.
- ✖ FAM Subcommittee: None.
- ✖ One Kid One CANS Workgroup: None.
- ✖ QMIA Council: None.
- ✖ Due Process Workgroup: Sally Bryan, DBH SDI, Admin Support joined this workgroup in January 2026. Allison Highley, IPUL Representative and Teresa Shackelford, IBHP GB Magellan Representative joined this workgroup in February 2026.
- ✖ YES Communications Strategic Planning Workgroup: Danielle Chandler, IDJC.

### **Members needed:**

- ✖ Provider Representative: Needed in the Due Process Workgroup
- ✖ Magellan/IBHP GB Representative: Needed in the FAM Subcommittee
- ✖ Youth Representative: Needed in the Due Process Workgroup
- ✖ Idaho Tribe Representative: Needed in the Due Process Workgroup
- ✖ CYFS Representative: Needed in the YES Communications Strategic Planning Workgroup
- ✖ IDE Representative: Needed in the ICAT Subcommittee, FAM Subcommittee, & the Due Process Workgroup

## YES Workgroup & Subcommittees Reports

### ICAT Subcommittee

**Mission:** The Interagency Governance Team's (IGT) Clinical Sub-Committee exists to advise and support the state agencies in launching Youth Empowerment Services (YES). The purpose of this assistance is to provide the state agencies with feedback from the parent and provider perspective on the development and application of services so the state agencies can ensure the services meet the needs of members across Idaho regardless of area and population. The Interagency Governance Team's (IGT) Training Sub-Committee exists to advise and support the state agencies

in launching the Youth Empowerment Services (YES). The purpose of this assistance is to identify agencies/persons that may benefit from training on services. This step is to assist in the prevention of gaps and problems with service delivery.

### **Membership:**

| #  | Name                 | Affiliation                            | #  | Name             | Affiliation   |
|----|----------------------|----------------------------------------|----|------------------|---------------|
| 1  | Laura Scuri          | Access Behavioral Health (Chair)       | 17 | Karen Straggle   | IDE           |
| 2  | Maja Ledgerwood      | Rural Social Services LLC (Vice-Chair) | 18 | Kim Sweet        | DBH, SDI, CMH |
| 3  | Brian Knight         | Idaho Crisis and Suicide Hotline       | 19 | Brooke Dudley    | IDJC          |
| 4  | Brhe Zolber          | Provider, Recovery Ways                | 20 | Brittany Shipley | Parent        |
| 5  | Ben Skaggs           | DBH QMIA                               | 21 | Kim Hokanson     | Parent        |
| 6  | Caroline Merritt     | Idaho Community Providers' Association | 22 | John Huffer      | DBH, OSO      |
| 7  | Suzi Ludwig          | West Ada School District               | 23 | Alexis Luper     | IBHP GB       |
| 8  | Aide "Sam" Moore     | Young Adult Advocate                   | 24 | Nicole Gaylin    | IBHP GB       |
| 9  | Shawna TenEyck       | Children's Support Services            | 25 | Rebekah Nansel   | Magellan      |
| 10 | Dr. Tammy Felps      | Provider                               | 26 | Jennifer Bly     | Magellan      |
| 11 | Lacey Adamick        | St. Luke's                             | 27 | Jason Meatte     | IBHP GB       |
| 12 | Tori Torgimson       | Family Health Services                 | 28 | Ashley Porter    | IBHP GB       |
| 13 | Teresa Shackelford   | Magellan                               | 29 | Jennifer Rigali  | DBH           |
| 14 | Michelle Schildhauer | Southwest District Health              | 30 | Jennifer Barnett | DBH           |
| 15 | Karey Perkins-Robles | Parent                                 | 31 | Brook Heath      | DBH, SDI, CMH |
| 16 | Christina Ward       | CYFS                                   |    |                  |               |

**Members gained:** None.

**Members needed:** Yes. There are some significant discrepancies with the IDE representative. We became aware of it at the April meeting and are addressing it using the available options. I have a meeting in May with the tribal group to request membership.

### **Updates:**

#### **Tasks completed:**

- ✓ We have successfully completed a recommendation to IGT and are working on developing a workgroup to complete a research request from IGT. The workgroup will meet for the first time on 4/27/2026.

#### **Tasks in progress:**

- ⌚ During January, February, and March, we discussed the possibility of working on the IGT directives and were waiting for approval from IGT. We are planning our first subgroup meeting on 4/27/2026. We will review the goals and objectives provided by IGT, then begin discussing recommendations over the next few weeks.

#### **Future tasks & timelines:**

- ➔ Develop a productive cadence of research and gaps analysis. I want to do a strategic planning session to ensure that we are exploring appropriate areas and to develop a regular cadence of what we are exploring to ensure we are covering expected ground, along with monitoring new and developing services and gaps within the state.

### **Roadblocks & Requested Support:**

The process to ask for anything is extremely long and, as we are figuring things out, somewhat cumbersome. I am optimistic this will streamline as our knowledge and sophistication grow. We are extremely grateful for the overwhelming support we have been given over the last few months. The IGT response has been well above expectations.

## **Emerging Themes & Trends:**

We are in a development and growth phase. We did research and recommended options to IGT to cover provider recommendation practices as well as to assist with data collection for service availability throughout the state. IGT has had the presentation and has the recommendation. We continue to request that Magellan bring its training topics and materials to IGT. While they have begun to do that, we do not get the information before release so that no changes can be made. There are some logistical and proprietary issues attached to this ask, so it may not be possible.

## **FAM Subcommittee**

**Mission:** We are dedicated to empowering and amplifying the voices of parents/caregivers, which includes foster parents, and youth in the YES system of care. Our mission is to ensure their perspectives and experiences are central in shaping policies and practices, transforming the YES system of care into one that is responsive to and guided by its beneficiaries' needs and active participation.

## **Membership:**

| #  | Name             | Affiliation                              | #  | Name                 | Affiliation      |
|----|------------------|------------------------------------------|----|----------------------|------------------|
| 1  | Kim Hokanson     | Parent (Chair)                           | 16 | Sherry Johnson       | IBHP GB, Quality |
| 2  | Allison Highley  | IPUL (Co-Chair)                          | 17 | Amy Balzer           | DBH, SDI, CMH    |
| 3  | Brenda Willson   | Executive Director, FYIdaho              | 18 | Jill Matthews        | IDE              |
| 4  | Rochelle Bettis  | FYIdaho                                  | 19 | Andy Del Toro Obeso  | Youth            |
| 5  | Brandon Wheeler  | Parent                                   | 20 | Megan Comstock       | Parent           |
| 6  | Brent Hutchins   | Parent                                   | 21 | Brittany Shipley     | Parent           |
| 7  | Aide "Sam" Moore | Young Adult Advocate                     | 22 | Karey Perkins Robles | Parent           |
| 8  | Tricia Ellinger  | Parent                                   | 23 | Tracie Boyer         | Parent           |
| 9  | Mya Buchin       | Youth                                    | 24 | Parker Luce          | Parent           |
| 10 | Megan Schuelke   | DBH IGT Project Coordinator              | 25 | Penny Fisk           | Parent           |
| 11 | Alexis Luper     | IBHP GB                                  | 26 | Denise Whiteman      | Parent           |
| 12 | Ashley Porter    | IBHP GB                                  | 27 | Haley Myers          | IDJC             |
| 13 | Nicole Gaylin    | IBHP GB                                  | 28 | Kari Portales        | IDJC             |
| 14 | Andie Blackwood  | DHW Youth Safety and Permanency Division | 29 | Amber Leyba-Castle   | Magellan         |
| 15 | Heidi Napier     | DHW Children's Developmental Disability  |    |                      |                  |

**Members gained:** No new members.

**Members needed:** IDE representative and Medicaid representative.

## **Updates:**

### **Tasks completed:**

- ✓ The roles section of our Operational Guidelines have been completed with final approval pending.
- ✓ The youth orientation packet has received feedback and recommendations and is close to completion.
- ✓ Forms have been altered for QRT.

### **Tasks in progress:**

- 🕒 Establishing the roles and responsibilities of the members.
- 🕒 Youth Member Orientation packet.

- ⌚ The impacts of legislative session.
- ⌚ Discussion around next steps for QRT.

#### **Future tasks & timelines:**

- ➔ To create consensus from the group on what they would like from the QRT workgroup and from FAM.

#### **Roadblocks & Requested Support:**

QRT was halted and then requests from the Department came through requesting all affiliation with the Department be removed. This led to members no longer receiving payment/honorarium for participation, which made it difficult to fulfill the requests of the Department in a timely fashion.

#### **Emerging Themes & Trends:**

Concerns with budget cuts, transition of Family Advocacy contract and how this impacts parents/youth that participate within the workgroups.

### **One Kid One CANS Workgroup**

**Mission:** Identify specific recommendations targeted to improve the CANS process, enhance user experience through simplification and education and continue to improve overall quality of care.

#### **Membership:**

| #  | Name                | Affiliation                              | #  | Name             | Affiliation   |
|----|---------------------|------------------------------------------|----|------------------|---------------|
| 1  | Kyle Hanson         | DBH, CANS Program Manager (Co-Chair)     | 13 | Brittany Shipley | Parent        |
| 2  | Kim Hokanson        | Parent (Co-Chair)                        | 14 | Kim Sweet        | DBH, SDI, CMH |
| 3  | Mellisa Carlson     | Provider, Heritage, North Idaho          | 15 | Nicole Gaylin    | IBHP GB       |
| 4  | Shawna TenEyck      | Provider, Children's Supportive Services | 16 | Ashley Porter    | IBHP GB       |
| 5  | Jennifer Dickison   | Provider, Kootenai Tribe                 | 17 | Mallory Kotze    | Magellan      |
| 6  | Angie Delio         | Provider, Marimn Health                  | 18 | Jennifer Bly     | Magellan      |
| 7  | Tori Torgrimson     | Provider, Family Health Services         | 19 | Beth Patzer      | Magellan      |
| 8  | Amanda Davison      | Parent, Provider, Charlie Health         | 20 | Andrea Emmons    | Liberty       |
| 9  | Kelly Loehr         | Provider, St. Luke's Hospital            | 21 | Brhe Zolber      | Provider      |
| 10 | Willow Abrahamson   | Shoshone Bannock Tribes                  | 22 | Britt Miller     | Child Welfare |
| 11 | Marquette Hendrickx | Tribal Representative                    |    |                  |               |
| 12 | Aide "Sam" Moore    | Young Adult Advocate                     |    |                  |               |

**Members gained:** None.

**Members needed:** None.

#### **Updates:**

##### **Tasks completed:**

- ✓ Finalized the names and descriptions for the updated levels of care.

##### **Tasks in progress:**

- ⌚ Finalizing names and descriptions to be included in CANS reports when the levels of care are updated on 7/1/2026.
- ⌚ Collaborating with Magellan and providers to answer questions about PCIS and ensure the Member Portal and Authorization for Use and Disclosure Process is working correctly.

##### **Future tasks & timelines:**

- ➔ Finishing a flyer, and a graphic for the updated levels of care in collaboration with YES communications.
- ➔ Reviewing and providing feedback on the Magellan blast and information to be shared with providers in a forum.

**Roadblocks & Requested Support:** None Reported.

### **Emerging Themes & Trends:**

Continuing to discuss questions about PCIS and the member portal. Ensuring that providers and families can access historical CANS records.

## **QMIA Council**

**Mission:** Monitor YES system of care through quality review, YES Family Survey, YES complaints, and data from the QMIA-Q reports. Provide such information to the IGT and YES Sponsor's. Support development of quality improvement projects.

### **Membership:**

| # | Name              | Affiliation                  | #  | Name               | Affiliation   |
|---|-------------------|------------------------------|----|--------------------|---------------|
| 1 | TBD               | DBH QMIA Director (Co-Chair) | 10 | Val Johnson        | DBH, SDI, CMH |
| 2 | Doug Klingler     | DBH, QMIA                    | 11 | Brad Baker         | DBH           |
| 3 | Dr. Nate Williams | BSU                          | 12 | Alan Foutz         | DBH DAG       |
| 4 | Patrick Gardner   | Plaintiff Attorney           | 13 | Anita Moore        | Medicaid DAG  |
| 5 | Benjamin Stoddard | IDJC                         | 14 | Christina Ward     | CYFS          |
| 6 | Kim Hokanson      | Parent                       | 15 | Andie Blackwood    | CYFS          |
| 7 | Nicole Gaylin     | IBHP GB                      | 16 | Anne Schulze       | Magellan      |
| 8 | Sherry Johnson    | IBHP GB, Quality             | 17 | Amber Leyba-Castle | Magellan      |
| 9 | Aide "Sam" Moore  | Young Adult Advocate         |    |                    |               |

**Members gained:** None reported.

**Members needed:** None reported.

**\*Note:** QMIA Council meetings did not occur during this quarter due to staff transitions.

### **Updates:**

#### **Tasks completed:**

- ✓ No updates reported due to staff transitions.

#### **Tasks in progress:**

- 🕒 No updates reported due to staff transitions.

#### **Future tasks & timelines:**

- ➔ No updates reported due to staff transitions.

### **Roadblocks & Requested Support:**

No updates reported due to staff transitions.

### **Emerging Themes & Trends:**

No updates reported due to staff transitions.

## **Due Process Workgroup**

**Mission:** Collaborative workgroup tasked with reviewing and making recommendations related to

due process as noted in the Jeff D. Settlement Agreement. The primary goal is to review benefit determination notices, letters, and other complaint and appeal informing materials.

### **Membership:**

| #  | Name               | Affiliation                 | #  | Name                 | Affiliation        |
|----|--------------------|-----------------------------|----|----------------------|--------------------|
| 1  | Amy Balzer         | DBH, SDI, CMH (Facilitator) | 15 | Alexis Luper         | IBHP GB            |
| 2  | Alan Foutz         | DBH DAG                     | 16 | Ashley Porter        | IBHP GB            |
| 3  | Anita Moore        | Medicaid DAG                | 17 | Nicole Gaylin        | IBHP GB            |
| 4  | Howard Belodoff    | Plaintiff Attorney          | 18 | Sarah Spaulding      | Medicaid           |
| 5  | Ben Stoddard       | IDJC, QIS                   | 19 | Treena Clark         | DBH, OSO           |
| 6  | Kim Hokanson       | Parent                      | 20 | Karey Perkins Robles | Parent             |
| 7  | Brenda Willson     | FYIdaho                     | 21 | Val Johnson          | DBH, SDI, CMH      |
| 8  | Kim Shaner         | IDE                         | 22 | Darcy Acosta         | IDJC QIS           |
| 9  | Amanda Morales     | Medicaid BCQM               | 23 | Kristin Green        | DBH, OSO           |
| 10 | Holly Riker        | Medicaid BCQM               | 24 | Doug Klingler        | DBH, QMIA          |
| 11 | Nicole Antram      | Medicaid BCQM               | 25 | Andie Blackwood      | CYFS               |
| 12 | Amy Cunningham     | Executive Director, DRI     | 26 | Patrick Gardner      | Plaintiff Attorney |
| 13 | Allison Highley    | IPUL Representative         | 27 | Brittany Shipley     | Parent             |
| 14 | Teresa Shackelford | Magellan                    | 28 | Sally Bryan          | DBH-SDI, Admin     |

**Members gained:** Sally Bryan, DBH SDI, Admin Support joined this workgroup in January 2026. Allison Highley, IPUL Representative and Teresa Shackelford, Magellan Representative joined this workgroup in February 2026.

**Members needed:** The workgroup has IDE Representative(s), Idaho Tribe Representative(s), Provider Representative(s), as well as Youth/Young Adult Representative(s) positions open.

### **Updates:**

#### **Tasks completed:**

- ✓ Treatment Foster Care approval/denial letter templates were completed with One Department approval in February 2026.
- ✓ IBHP GB & Medicaid Appeals Team finalized interim process on how to identify and notify appellants they are potential Class Members – Medicaid will be implementing this interim process. IBHP GB is awaiting date for when implementation will begin.

#### **Tasks in progress:**

- 🕒 DAG review of revised Guidebook for Families completed, and it was provided to Due Process Workgroup members in January seeking feedback. Guidebook for Families discussed during the February and March meetings. Group members indicated guidebook was “very helpful and well written.”
- 🕒 Due Process Facilitator has worked on ensuring all Due Process members have access to the SharePoint site to aid in the groups’ review of documentation. Item added to the onboarding documents for future members so Due Process Facilitator can request necessary permissions.
- 🕒 IBHP GB and Medicaid Interim Plan on how to notify current youth involved in an appeal about their appeal rights was shared with Class Counsel in February 3, 2026. This plan included email and telephonic templates informing individuals that they are class members, what their due process rights are, and a link to the YES website Appeals Pamphlet. Class Counsel further suggested it would be a good idea to also include links to the Practice Manual and Family Guidebook. Class Counsel expressed these templates also needed to be done with those who

do not have Medicaid and that denial letters should also show steps one would take to appeal. Denial letters also need to include due process rights. The Department continues to work on notification for potential and identified class members.

- ⌚ The Department's DAGs completed their review of statutes and/or regulations cited in the Due Process Protocol that needed amended/updated. Department DAGs continue to work with class counsel on achieving these updates. Class Counsel, requested in February, additional time to speak to parent representatives to solicit feedback on the status Due Process Protocol updates and procedures, but felt the Department was "moving in the right direction." Department DAG and Class Counsel have been corresponding about the need to add new Medicaid regulations to the Due Process Protocols and Procedures. DAGs continue to work on this task and this review is being done in conjunction of a review of the contested case rules to see which of those should be retained and which are duplicative of existing rules and statutes.
- ⌚ It was reported in January that there are new guidelines that must be met regarding accessibility and the existing tables within the Rights and Resolutions (R&R) Report do not align with the new guidelines. IBHP GB requested feedback from workgroup members as to what types of graphs/tables are needed so they can test the screen readers for accessibility prior to putting the R&R Report on the YES website. Due Process Workgroup also noted QMIA report uses similar charts/graphs/tables. IBHP GB is running tests to see what passes, still in progress. The Department has contracted accessibility remediation with Equidox, which allows programs to help check for accessibility within documents. IBHP GB will request access to this program to run trend graphs.
- ⌚ In February 2026, potential video/online tutorial to educate parents about appeals and due process protocols was proposed as a task the entire Due Process Workgroup could take on as it had been on hold until February as small subcommittee of parent representatives and DBH staff has not yet been arranged to draft a proposal outlining the purpose, scope, and method to be sent to the One Department as DBH staff had been out until end of January. The existing videos on the YES website will also need to meet the accessibility requirements and if they don't meet the criteria they will be hidden until necessary revisions are completed.
- ⌚ Due Process Workgroup members discussed in January the feasibility of continuing to seek out representation for a Youth/Young Adult(s) given Senate Bill 1329. Suggested review of Due Process charter to see if this group could be modified to reflect Young Adult(s) ages 18-23 as youth under the age of 18 would not be able to engage in Due Process Protocol independent of their parents. Need to review Due Process Charter, Settlement Agreement, and may need confirmation from IGT if age range of this representative group can change.
- ⌚ Discussed On boarding for new members, time commitment, as well as who should be responsible for assisting in this process.
- ⌚ Working with IPUL on getting representation from Youth/Young Adult(s), Provider(s), and Idaho Tribe(s).

#### **Future tasks & timelines:**

- ➔ Review, finalization, & publication of the Guidebook for Families, which was anticipated to be completed by March 2026 did not happen. In the February Due Process meeting, the group said they didn't have enough time to review it. In the March Due Process meeting, feedback from families was that the guidebook is not what they had in mind. Based on this feedback it is not near completion at this time as the Guidebook for Families will need reworking and

subsequent reviews before complete. Due Process Workgroup anticipates at least another three months, new completion date set for on/before July 2026.

- ➔ Due Process group members to work on development and next steps of on-line tool or video series to help assist Idaho parents understand due process/appeal procedures along with overall broad YES information. In preliminary discussion phase, with no final decisions on structure or content. Key considerations include using standard, easy-to-understand language; making sure guides & videos consistently explain how and where to submit an appeal; providing both written and visual resources to accommodate different learning styles; and involving parent representatives to help identify common problems and suggest improvements. Anticipated review of current DBH/YES videos to be completed by June 2026 to guide any missing structure and content within proposed on-line tool by July 2026.
- ➔ IBHP GB & Medicaid Appeals Team to draft process for the interim plan on how to notify the Office of Administrative Hearings (OAH) that appellant is a Class Member by April 2026.
- ➔ Class counsel to start revisions to Due Process Protocol (including updates on outdated rules, etc.) and draft process for Class Members on steps for appeal/hearing process to incorporate into updated Due Process Protocol.

#### **Additional Updates:**

- Department's new advocacy contractor has identified a staff member who has become a regular participant in the Due Process Workgroup meetings. IPUL continues to explore ways to increase stakeholder participation, solicit feedback from peers.

#### **Roadblocks & Requested Support:**

During January 2026, parent representation was limited at the monthly meeting due in part to a change in the Department's Advocacy Contractor when IPUL took over for FYIdaho. Reimbursement rates were modified under the new contractor which had an impact on the parent representatives' ability to attend. Class Counsel and parent representative strongly suggested that this be rectified. This continues to be discussed, feedback was gathered by IPUL. Parent representatives still have additional questions and concerns. The feedback from parents has been included in their 1<sup>st</sup> quarterly report. IPUL is working with the Department to really honor the feedback from parents. Continued discussions between IPUL and the Department are occurring.

#### **Emerging Themes & Trends:**

Continued topics would be inclusion of the Office of Administrative Hearings (OAH) and the Contested Case Rules. Next steps include drafting a process on how to notify the OAH that an appellant is a Class Member. Additionally, Class Counsel will start revisions to the Due Process Protocol (including updates on outdated rules, etc.) and draft a process for Class Members on steps for appeal/hearing process to incorporate into updated Due Process Protocol.

### **YES Communications Strategic Planning Workgroup**

**Mission:** Recognize communication needs throughout the YES system of care, identify the resources and stakeholder representatives needed to develop new content, and communicate this information to the IGT so that partners may allocate appropriate resources as needed. All communication needs are considered, but the following areas are anticipated to be specifically monitored by the Communications Strategic Planning Workgroup to ensure accuracy and consistency:

- Materials to help families access the YES system of care.
- Informational materials, including flyers, brochures, and videos, that explain the YES system of

care to families, providers, and community partners.

- YES.idaho.gov website content.
- Materials provided by YES partners, including the Department of Health and Welfare, Idaho Department of Education, and the Department of Juvenile Corrections.

Involving all partners to ensure consistency throughout YES messaging builds trust, reduces confusion, and streamlines the process for families to access services.

**Out of Scope:** It is important to note that the YES Communications Strategic Planning Workgroup does not have the authority to update, change, or remove content created by YES partners, but may advise them if their content is inaccurate or inconsistent with other YES messaging.

### **Membership:**

| # | Name            | Affiliation                 | #  | Name               | Affiliation                    |
|---|-----------------|-----------------------------|----|--------------------|--------------------------------|
| 1 | Emily Miller    | DBH, SDI, CMH (Facilitator) | 8  | Shannon Dunstan    | IDE                            |
| 2 | Nicole Gaylin   | IBHP GB                     | 9  | Brennan Serrano    | Magellan                       |
| 3 | Amy Loomis      | Provider                    | 10 | Amber Leyba-Castle | Magellan                       |
| 4 | Jessica Divine  | DBH, OSO                    | 11 | Brook Heath        | DBH, SDI, CMH                  |
| 5 | Bonnie Olay     | IDJC                        | 12 | Val Johnson        | DBH, SDI, CMH <i>alternate</i> |
| 6 | Rochelle Bettis | Parent, FYIdaho             | 13 | Heidi Napier       | CYFS                           |
| 7 | Tracie Boyer    | Parent                      | 14 | Aide “Sam” Moore   | Young Adult Advocate           |

**Members gained:** Danielle Chandler, IDJC.

**Members needed:** CYFS representative.

### **Updates:**

#### **Tasks completed:**

- ✓ YES Communications Charter Finalized.

#### **Tasks in progress:**

- 🕒 YES Website - Accessibility Enhancements.
- 🕒 YES Documents - Accessibility Enhancements.

#### **Future tasks & timelines:**

- ➔ Due Process Video Support.
- ➔ YES Overview PowerPoint, Narratives, and Videos, in partnership with IDE.
- ➔ Decision Support Application and Levels of Care Flyer.

**Roadblocks & Requested Support:** None reported.

### **Emerging Themes & Trends:**

Over the past three months, a key theme within the YES Communications Workgroup has been concern regarding the scope and timeline for updating YES documents and website content, particularly in relation to federal expectations. There is a shared recognition of the complexity and scale of this work, as well as the importance of ensuring materials are accurate, accessible, and up to date.

# References

## Reference Materials:

- [Youth Empowerment Services \(YES\) website](#)
- [Jeff D. Settlement Agreement](#)
- [Implementation Assurance Plan \(IAP\)](#)
- [YES QMIA & QMIA-Q Reports](#)
- [DHW Idaho Behavioral Health Plan \(IBHP\) website](#)
- [Magellan of Idaho website](#)
- [Idaho Department of Health & Welfare \(DHW\) Children's Behavioral Health website](#)
- [Idaho Department of Education \(IDE\) website](#)
- [Idaho Department of Juvenile Corrections \(IDJC\) website](#)

## IGT Reference Materials:

- [IGT Meeting Minutes](#)
- [IGT Roles & Responsibilities Grid](#)
- [IGT Bylaws](#)
- [IGT Operational Guidelines](#)
- [IGT Workgroup Charter](#)

## Acronyms List:

|         |                                                |        |                                                              |
|---------|------------------------------------------------|--------|--------------------------------------------------------------|
| ADA     | Americans with Disabilities Act                | IGT    | Interagency Governance Team                                  |
| BSU     | Boise State University                         | IPUL   | Idaho Parents Unlimited                                      |
| BCQM    | Bureau of Clinical and Quality Management      | OAH    | Office of Administrative Hearings                            |
| CANS    | Child and Adolescent Needs and Strengths       | OSO    | Oversight and Statewide Operations Bureau                    |
| CC      | Contested Case                                 | PCIS   | Person Centered Intelligence Solution                        |
| CMH     | Children's Mental Health                       | PRTF   | Psychiatric Residential Treatment Facility                   |
| CYFS    | Child, Youth, and Family Services              | QIS    | Quality Improvement Services                                 |
| DAG     | Deputy Attorney General                        | QMIA   | Quality, Management, Improvement, and Accountability         |
| DBH     | Division of Behavioral Health                  | QMIA-Q | Quality, Management, Improvement, and Accountability Quarter |
| DD      | Developmental Disability                       | QR     | Quality Review                                               |
| DHW     | Department of Health and Welfare               | QRT    | Quick Reaction Team                                          |
| DRI     | DisAbility Rights Idaho                        | R&R    | Rights & Resolutions Report                                  |
| FAM     | Family and Advocacy Meeting                    | SED    | Serious Emotional Disturbance                                |
| IAP     | Implementation Assurance Plan                  | SDI    | System Design and Implementation Bureau                      |
| IBHP    | Idaho Behavioral Health Plan                   | SFY    | State Fiscal Year                                            |
| IBHP GB | Idaho Behavioral Health Plan Governance Bureau | TCOM   | Transformational Collaborative Outcomes Management           |
| ICAT    | Interagency Clinical and Training              | TFC    | Treatment Foster Care                                        |
| IDE     | Idaho Department of Education                  | YES    | Youth Empowerment Services                                   |
| IDJC    | Idaho Department of Juvenile Corrections       |        |                                                              |