YES Workgroup & Subcommittees Quarterly Review Report State Fiscal Year 2027

July 2026,
August 2026
& September 2026
Quarter 3

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Created by the Division of Behavioral Health (DBH) System Design and Implementation (SDI) Bureau Children's Mental Health (CMH) Project Coordinator for the Interagency Governance Team (IGT) with information provided by the YES Workgroup and Subcommittee Chairpersons.

Introduction

The quarterly Youth Empowerment Services (YES) Workgroup & Subcommittees Review reports are intended to provide regular updates to the Interagency Governance Team (IGT) Executive Committee members, IGT voting members, and public IGT members. The IGT is responsible for collaboratively coordinating and overseeing the implementation of the Jeff D. Settlement Agreement. The purpose of the IGT is to provide a governance structure to oversee the implementation and operation of YES and the Quality, Management, Improvement, and Accountability (QMIA) program. The IGT seeks to ensure that the state's policies and procedures promote the successful development and operation of a new and improved children's mental health system of care. This report is essential for maintaining transparency, guiding strategic direction, and ensuring the workgroup and subcommittees efforts align with the IGT Strategic Plan goals and the broader YES system of care.

View the form submitted by the YES Workgroup and Subcommittee chairpersons: YES Workgroup & Subcommittees Quarterly Report Review Q3 2026 Form

Overall Findings for the YES Workgroup & Subcommittees

Updates Summary

For full details, please reference the YES Workgroup & Subcommittees Reports beginning on page 11.

	Tasks Completed	Tasks In Progress	Future Tasks
ICAT Subcommittee	• None reported.	• Primary focus was our IDE subgroup and developing recommendations for IGT. • We also went through the QMIA reporting and a couple of Magellan forms and trainings. All trainings were already developed and approved through the State so no input was taken. ICAT is still waiting for Magellan to produce information on the upcoming crisis training, Comprehensive Diagnostic Assessment (CDA) process, and sites and services form.	• ICAT is still waiting for Magellan to produce information on the upcoming crisis training, Comprehensive Diagnostic Assessment (CDA) process, and sites and services form.
FAM Subcommittee	• Youth New Member Orientation/Informational Guide finalized. A review and vote to approve guide was requested for the October 2026 IGT meeting agenda.	• Improved coordination to provide IDJC and IDE with agenda items 10 days before FAM meetings. IDJC and IDE updates became standing agenda items in August. • IDJC representatives attended August and September meetings to discuss screenings, commitments, and support for youth with high needs/Serious Emotional Disturbance (SED). Additional topics included program closures, Rule 19, recidivism, and alternatives for youth found incompetent. • IDE provided an August update on federal education funding, confirming Idaho funding remained unchanged. Follow-up discussion on support for students with SED and federal funding was not	• Work on strategic plan and make appropriate shifts by the next quarterly report.

	Tasks Completed	Tasks In Progress	Future Tasks
		completed due to the representative's absence in September. • Developed a Youth New Member Orientation/Informational Guide. • Kyle Hanson provided an update on Child Adolescent Needs and Strengths (CANS) Level of Care. • IPUL provided five training courses.	
One Kid One CANS Workgroup	• Authorization for Use and Disclosure form has been updated/simplified again. Consistency between paper version, online version and electronic version included in Magellan's Outcome and Assessment System.	• Members of Magellan's Compliance team joined to help troubleshoot the Authorization for Use and Disclosure process. This process allows providers to access historical Child Adolescent Needs and Strengths (CANS) records. • Also working with Magellan to troubleshoot why so few CANS assessments appear in the Member Portal as well as how families are notified about the portal. • Answering provider questions related to levels of care update.	• More detail from Magellan on how families are notified of the Member Portal. Completing a progress report for IGT to summarize where we are at on the objectives in the workgroup charter.
QMIA Council	• Feedback from QMIA Plan • Review of Boise State University (BSU) Family Survey	• Boise State University (BSU) Family Survey Results and Q&A • Sent QMIA Plan out for Feedback • Discussion around Quality Improvement Projects (QIPS) • Update from QFAS	• QMIA Council Charter Review • Collaborative Quality Care Review (CQCR) Update
Due Process Workgroup	• None reported.	• Parent representatives reviewed the revised Guidebook and provided feedback on appeal terminology, processes, timelines, letter templates, and examples. The revised Guidebook was sent to Magellan for review in September. • Due Process Facilitator ensured new members had SharePoint access and updated the Due Process Workgroup contact list. • Magellan joined Due Process Workgroup to address concerns with appeals and records requests. Updates included a more user-friendly appeal form, status notifications, parent call prompts, and clarification of residential treatment timelines. Additional concerns regarding confusing appeal forms, records requests, and facility denial decisions were discussed, with some items pending review. • DPWG reviewed House Bill 723 requirements for a Youth Bill of Rights in licensed Idaho Residential Treatment Centers. Licensing and Credentialing is leading implementation, including	• The Guidebook for Families is being reworked based on parent representative feedback and is not near completion. Additional reviews are needed, and pending updates to the Due Process Protocols will be incorporated. The anticipated completion date is January 2027. • DHW Deputy Attorney General (DAG) will share recommended updates and citation changes with Class Counsel for review and feedback, including outdated rules and a draft outlining the appeal/hearing process for Class Members.

	Tasks Completed	Tasks In Progress	Future Tasks
		posting requirements and provider training. • Due Process Protocol updates continued, including review of statutory citations, House Bill 520, and contested case rules. Anita Moore (Deputy Attorney General, DAG) will lead the review, with a meeting between DHW DAG and Class Counsel planned for October. • IPUL continued working to fill open membership positions.	
YES Communications Strategic Planning Workgroup	• Reviewed and provided feedback on the YES Workforce Development Plan.	• Supporting the Idaho Department of Education (IDE) with: ○ Development of a YES PowerPoint presentation and accompanying narrative to be shared with school districts across Idaho. ○ Development of a YES poster for distribution to schools across Idaho.	• Conduct the annual review and update of the YES System of Care Communication Strategy. • Update the YES website to include Jeff D. Class Membership language.

Roadblocks & Requested Support

- ICAT Subcommittee: We need to figure out how to process the information we are given better to determine recommendations and develop research projects, without increasing our meeting times.
- FAM Subcommittee: Co-chair's misunderstanding about IDJC and IDE representatives needing specific emails sent out to them rather than reading notes sent from the prior meeting and catching that there were issues they needed to address/respond to in future meetings. Clarified that this email would include the agenda, which was requested at least 10 days prior to so that IDJC and IDE could prepare for meeting and identify the most appropriate staff to address the topic.
- One Kid One CANS Workgroup: None reported.
- QMIA Council: None reported.
- Due Process Workgroup: Not having consistent representative(s) from Magellan pushes issues down the road. Due Process Workgroup would like to have Magellan representatives present to address all sides of appeals, clinical aspects as well as administrative aspects.
- YES Communications Strategic Planning Workgroup: None reported.

Emerging Themes & Trends

- ICAT Subcommittee: None reported.
- FAM Subcommittee: Ongoing concerns include gaps in care coordination between DHW, Magellan, and agency staff, resulting in families having to repeatedly share their stories. Providers' lack of awareness of the YES system also creates barriers to family access to services. Families continue to report concerns related to House Bill 233, feeling blamed for system failures, pressure to reunify before mental health needs are addressed, and inappropriate reliance on parenting classes to address youth violence. Challenges with accessing medical records also persist.
- One Kid One CANS Workgroup: We need to ensure the Authorization for Use and Disclosure process is working well so providers have access to historical records and the One Kid One CANS vision is

accomplished.

- QMIA Council: Questions focused around understanding the Boise State University (BSU) Family Survey.
- Due Process Workgroup: Newly identified topics include how legislative changes (Senate Bill 1329, House Bill 723, Senate Bill 520) could impact youth/families access to Due Process Protocol Procedures as well as ongoing clarification regarding the appeal process with Magellan. Continued topics would be inclusion of the Office Administrative Hearings (OAH) and the Contested Case Rules. Additionally, Class Counsel will make updates to the Due Process Protocol (inc. updates on outdated rules, etc.) and draft a process for Class Members on steps for appeal/hearing process to incorporate into updated Due Process Protocol.
- YES Communications Strategic Planning Workgroup: Workgroup discussions have primarily focused on increasing awareness and understanding of the YES System of Care through clear, consistent communication and outreach. Key topics have included the development of educational materials for Idaho schools, maintaining current and accessible information on the YES website, and ensuring communication resources and messaging remain aligned across partner organizations.

IGT Strategic Plan Goal Progress

To ensure the workgroup and subcommittee efforts align with the IGT Strategic Plan and the broader YES system of care, the information submitted by the YES workgroups and subcommittees was compared to the IGT Strategic Plan SFY 2025–2026 goals. The information below outlines the progress that has been achieved, the progress currently underway, and the progress anticipated in the future.

Goal 1: The main priority for the IGT will be the oversight and effective implementation of the new Idaho Behavioral Health Plan (IBHP). Effective implementation of the IBHP, including: #1. Building provider capacity, #2. Outreach of services into rural and frontier parts of the state, #3. Data collection and break down by state, regions, and counties to measure service delivery gaps, #4. Inpatient treatment, including PRTF services and requests both in-state and out-of-state, #5. Crisis services, including mobile crisis, crisis call centers, and youth crisis centers, #6. CANS 3.0 implementation, and #7. Training.

Progress Achieved:

- One Kid One CANS Workgroup: Authorization for Use and Disclosure form has been updated/simplified again. Consistency between paper version, online version and electronic version included in Magellan's Outcome and Assessment System.

Current Efforts:

- ICAT Subcommittee: We also went through the QMIA reporting and a couple of Magellan forms and trainings. All trainings were already developed and approved through the state so no input was taken. ICAT is still waiting for Magellan to produce information on the upcoming crisis training, Comprehensive Diagnostic Assessment (CDA) process, and sites and services form.
- FAM Subcommittee: Kyle Hanson provided update on CANS Level of Care.
- One Kid One CANS Workgroup: Members of Magellan's Compliance team joined to help troubleshoot the Authorization for Use and Disclosure process. This process allows providers to access historical CANS records.
- One Kid One CANS Workgroup: Also working with Magellan to troubleshoot why so few CANS assessments appear in the Member Portal as well as how families are notified about the portal.
- One Kid One CANS workgroup: Answering provider questions related to levels of care update.
- Due Process Workgroup: Magellan representatives joined Due Process Workgroup to address

parent advocates' concerns regarding appeal discrepancies. In response to feedback, Magellan updated its appeal form to be more user-friendly, added status notification updates, included call prompts for parents, & resolved conflicting residential treatment timeline notices. Form is undergoing internal and IBHP Governance Bureau review before submission to Due Process Workgroup. Parent advocates noted Magellan forms include an appeal form and a claims appeal form, which is confusing. Suggested clarification or definitions to educate parents as to the difference. Magellan clarified appeal flyers will explain how appeal decisions are determined. Regarding records request improvements Magellan added an "appeal involved" checkbox to its record request form to expedite processing (pending state review). Parent advocates suggested creating a help sheet and adding a website warning reminding parents to request ER or provider records directly. Due Process Workgroup discussed Centers for Medicare & Medicaid Services (CMS) rules, noting child placements unrelated to changing needs do not conflict with re-evaluation rules, though early Psychiatric Residential Treatment Facility (PRTF) discharges may require new level-of-care authorizations. Family advocates noted facilities often reject children without sending denial letters when they lack proper capacity rather than due to eligibility changes. Deputy Attorney General (DAG) is currently investigating whether these facility decisions can be appealed.

Future Plans:

- ICAT Subcommittee: ICAT is still waiting for Magellan to produce information on the upcoming crisis training, Comprehensive Diagnostic Assessment (CDA) process, and sites and services form.
- One Kid One CANS Workgroup: More detail from Magellan on how families are notified of the Member Portal. Completing a progress report for IGT to summarize where we are at on the objectives in the workgroup charter.
- Due Process Workgroup: DHW Deputy Attorney General (DAG) to share recommended updates and citation changes with class counsel so they can provide feedback and revisions to Due Process Protocol (including updates on outdated rules, etc.) and draft process for Class Members on steps for appeal/hearing process to incorporate into updated Due Process Protocol.

The progress achieved, current efforts, and future plans demonstrate continued advancement toward Goal 1, which prioritizes effective oversight and implementation of the Idaho Behavioral Health Plan (IBHP). Progress achieved includes updates to the Authorization for Use and Disclosure form to improve consistency across paper, online, and electronic formats. Current efforts focus on collaborating with Magellan to improve access to historical CANS records, address Member Portal assessment and family notification issues, support provider understanding of updated levels of care, and improve appeal and records request processes. Additional efforts include reviewing crisis training, Comprehensive Diagnostic Assessment (CDA) processes, and other IBHP materials, as well as addressing concerns related to residential treatment and level-of-care authorizations. Future plans include continued collaboration with Magellan to obtain information on crisis training, CDA processes, and sites and services, further address Member Portal access and communication, and advance updates to the Due Process Protocol to clarify appeal and hearing procedures for Class Members.

Goal 2: The IGT will identify what human resources and potential additional resources are needed to fully implement its obligations under the Jeff D. Settlement Agreement, the Implementation Assurance Plan (IAP), and the QMIA Plan; and where the resources might be found to accomplish the ongoing YES system of care work.

Progress Achieved:

- The IGT continued to implement the quarterly YES Workgroup & Subcommittees Review Report to monitor and support subcommittees.

Current Efforts:

- Administrative processes continue to be refined for efficiency.
- Workgroups and subcommittees are working to align their activities with IGT's actionable goals and processes.
- FAM Subcommittee: IPUL provided five training courses.

Future Plans:

- QMIA Council: QMIA Council Charter Review
- QMIA Council: Collaborative Quality Care Review (CQCR) Update

The progress achieved, current efforts, and future plans reflect continued advancement toward Goal 2, which focuses on identifying the human and additional resources needed to fulfill obligations under the Jeff D. Settlement Agreement, the Implementation Assurance Plan (IAP), and the QMIA Plan while sustaining the YES system of care. Progress achieved includes continued implementation of the quarterly YES Workgroup & Subcommittees Review Report to monitor and support subcommittee activities. Current efforts focus on refining administrative processes, aligning workgroup and subcommittee activities with IGT's actionable goals and processes, and sharing training resources through IPUL's five training courses provided to the FAM Subcommittee. Future plans include reviewing the QMIA Council Charter and receiving an update on the Collaborative Quality Care Review (CQCR).

Goal 3: IGT will build a community of support through stakeholder involvement and communication that helps build broad public support and utilization of services such that sustainability occurs.

Progress Achieved:

- FAM Subcommittee: Youth New Member Orientation/Informational Guide finalized. A review and vote to approve guide was requested for the October 2026 IGT meeting agenda.

Current Efforts:

- FAM Subcommittee: Youth New Member Orientation/Informational Guide.
- FAM Subcommittee: Improved coordination between chair/co-chair and DBH support staff to provide agenda items to IDJC and IDE partners 10 days prior to meetings so that appropriate representative(s) could be in attendance and address questions/concerns raised by FAM members. IDJC and IDE updates have been built into agenda as standing items. This began in August.
- FAM Subcommittee: IDJC representatives attended in August and September and spoke to how children/youth with high level of need/Serious Emotional Disturbance (SED) are handled once in IDJC custody and representative reported IDJC does screenings ahead of commitment, and if there is a high level of need (ex. CANS score of 3), that should be discussed in the related meeting. Additionally, court makes the commitment decision. IDJC shares information/a report with the family. IDJC arranges additional psych testing to be performed, and they share recommendations with team to assist in their approach with the youth with a higher level of need. Additional concerns related to closure of the girl's program in Nampa, rule 19's and reducing recidivism rates, particularly regarding youth with disabilities, learning more about alternative avenues if youth found to be incompetent
- FAM Subcommittee: IDE representative attended in August to provide updates on how federal changes might impact schools in the coming year. Shared that funding had been sent by US

Department of Education and none of Idaho's funding had been impacted, currently at level funding with no delays. Additional concerns related to how youth with SED in schools would be support as well as what is tracked regarding accessing those federal funds - anticipated follow up during September's FAM meeting did not occur at IDE representative was not in attendance.

- Due Process Workgroup: Proposed educational videos/online tutorial to educate parents about appeals and Due Process Protocols was placed on hold during the June 2026 meeting. Due Process Workgroup decided to prioritize completion of the Guidebook for Families first, after which the group could work on creating video series to walk parents through the guidebook. Active videos on the YES website currently meet all accessibility requirements and those that don't meet the criteria have been hidden until necessary revisions are completed.
- Due Process Workgroup: Parent representatives reviewed draft sections of the revised Guidebook draft as workgroup is operationalizing feedback to ensure resource is useful. In August, feedback received from parent representatives but had not yet been reviewed by IBHP. Suggestions included : 1) changing the verbiage related to " second opinion" as that is not necessarily true because it may come from same person, 2) having letter template would be helpful, 3) explaining where an appeal might originate from such as Medicaid, Magellan, Hospital, etc., 4) stressing to families an appeal is a request to change a decision along with wording to clear up list of reasons a family could appeal – it could be a decision you are not in agreement with, 5) how long is too long to wait for a decision, as well as 6) vignette examples would be helpful. In September, revised Guidebook sent to Magellan for review.
- Due Process Workgroup: IPUL working on getting representatives for open membership positions.
- Due Process Workgroup: Due Process Facilitator worked on ensuring new group members had access to the SharePoint site to aide in the review of documentation. Contact list for Due Process Workgroup updated.
- Due Process Workgroup: House Bill 723 (Children's Residential Care Oversight and Rights Act) implemented 7/1/2026 requires a Youth Bill of Rights be developed and posted in all licensed Idaho Residential Treatment Centers (RTCs). Due Process Workgroup evaluated mandate for potential due process concerns for submitting grievances. Licensing and Credentialing (L&C) is division leading out implementation alongside Child Youth and Family Services (CYFS). Representatives from L&C are doing follow-up work, specifically on how rights will be posted. Due Process Workgroup notified families would be required to review rights and sign to confirm that had reviewed them and there were no changes within this Youth Bill of Rights that conflicted with Due Process Protocols and Procedures. RTC providers will be trained in posting the rights.
- YES Communications Strategic Planning Workgroup: Supporting the Idaho Department of Education (IDE) with:
    - Development of a YES PowerPoint presentation and accompanying narrative to be shared with school districts across Idaho.
    - Development of a YES poster for distribution to schools across Idaho.

Future Plans:

- Due Process Workgroup: Review, finalization, & publication of the Guidebook for Families has not happened yet based on feedback from parent representatives that guidebook was not what they had in mind. Based on this feedback it is not near completion. The Guidebook for Families is currently being reworked and will need subsequent reviews before complete. Due to pending potential changes to current Due Process Protocols and Procedures and class counsel's recommendation that those changes be included in the Guidebook, so families

would have the most current version; the Due Process Workgroup anticipates at least another three months, a new completion date set for January 2027.
- YES Communications Strategic Planning Workgroup: Update the YES website to include Jeff D. Class Membership language.

The progress achieved, current efforts, and future plans demonstrate continued advancement toward Goal 3, which focuses on building a community of support through stakeholder involvement and communication to increase public support and utilization of services and promote sustainability. Progress achieved includes finalization of the Youth New Member Orientation/Informational Guide, with approval requested for the October 2026 IGT meeting agenda. Current efforts focus on strengthening family engagement and resources through continued development of the Guidebook for Families, improving coordination with the Idaho Department of Juvenile Corrections (IDJC) and Idaho Department of Education (IDE) to support meaningful stakeholder participation, and addressing family questions and concerns related to youth with high levels of need, school supports, and residential treatment. Additional efforts include reviewing due process requirements under House Bill 723, improving workgroup member access and participation, and supporting statewide YES outreach through development of a presentation and poster for Idaho schools. Future plans include completing and publishing the revised Guidebook for Families following additional review and incorporating potential updates to the Due Process Protocols and Procedures, as well as updating the YES website to include Jeff D. Class Membership language.

Goal 4: IGT will effectively execute oversight, monitoring, and collaboration with councils, workgroups, and committees to move the YES system of care implementation forward.

Progress Achieved:
- Ongoing utilization of this YES Workgroup & Subcommittees Review Report includes IGT collaborative advancements.
- QMIA Council: Feedback from QMIA Plan
- QMIA Council: Review of Boise State University (BSU) Family Survey
- YES Communications Strategic Planning Workgroup: Reviewed and provided feedback on the YES Workforce Development Plan.

Current Efforts:
- Addressing recommendations from workgroups and subcommittees and ensuring timely follow-up.
- Workgroups and subcommittees continuing oversight of the implementation of critical IBHP components.
- ICAT Subcommittee: Primary focus was our IDE subgroup and developing recommendations for IGT
- Due Process Workgroup: Due Process Protocol updates progressing slowly. In July next steps were identified as needing to enter current citations. Due Process Workgroup discussed how House Bill 520, which amended Idaho Code 67-5242, does not comply with Due Process Protocols and/or contested case hearings. In September, Anita Moore, Deputy Attorney General (DAG) indicated she would be point person for task & would be going through 2022 Due Process Protocol looking at amending statutes/regulations cited in the Due Process Protocol. Current efforts are being aligned with a review of contested case rules to identify which rules to retain, and which are duplicative of existing rules, statutes, and laws. Meeting between IDHW DAG and Class Counsel, scheduled to occur in October.
- QMIA Council: Boise State University (BSU) Family Survey Results and Q&A

- QMIA Council: Sent QMIA Plan out for Feedback
- QMIA Council: Discussion around Quality Improvement Projects (QIPS)
- QMIA Council: Update from QFAS

Future Plans:

- FAM Subcommittee: Work on strategic plan and make appropriate shifts by the next quarterly report.
- YES Communications Strategic Planning Workgroup: Conduct the annual review and update of the YES System of Care Communication Strategy.

The progress achieved, current efforts, and future plans demonstrate continued advancement toward Goal 4, which focuses on effective oversight, monitoring, and collaboration with councils, workgroups, and committees to advance implementation of the YES system of care. Progress achieved includes continued use of the YES Workgroup & Subcommittees Review Report to document collaborative advancements, providing feedback on the QMIA Plan, reviewing the Boise State University (BSU) Family Survey, and reviewing the YES Workforce Development Plan. Current efforts focus on addressing workgroup recommendations, maintaining oversight of critical IBHP components, developing recommendations through the ICAT Subcommittee's IDE subgroup, and advancing updates to the Due Process Protocol in coordination with the Deputy Attorney General (DAG) and Class Counsel. Additional QMIA Council efforts include reviewing the BSU Family Survey results, gathering feedback on the QMIA Plan, discussing Quality Improvement Projects (QIPs), and receiving updates from QFAS. Future plans include reviewing and updating the FAM Subcommittee's strategic plan and conducting the annual review and update of the YES System of Care Communication Strategy.

Goal 5: This Strategic Plan will be reviewed and revised as necessary for YES system of care sustainability. The IGT will create an updated three-year IGT Strategic Plan for SFY July 2027 – July 2029.

Progress Achieved:

- The IGT has continued discussions for the next strategic plan covering SFY 2027–2029.

Current Efforts:

- IGT Strategic Planning Sub-group meetings have continued.
- Workgroups and subcommittees continue to align their activities with the IGT's overarching objectives.

Future Plans:

- Update and publish a three-year IGT Strategic Plan.
- Ensure ongoing alignment of all workgroup and subcommittee efforts with IGT's priorities.

The progress achieved, current efforts, and future plans continue to reflect meaningful steps toward Goal 5, which focuses on maintaining and updating the IGT Strategic Plan to ensure sustainability of the YES system of care. The IGT has continued discussions and strategic planning activities for the development of the next three-year IGT Strategic Plan covering SFY 2027–2029, including ongoing meetings of the IGT Strategic Planning Sub-group. YES workgroups and subcommittees continue to align their activities with the IGT's overarching objectives to support coordinated implementation efforts. Looking ahead, the planned update and publication of the new three-year IGT Strategic Plan, along with continued alignment across YES workgroups and subcommittees, will support a responsive, forward-thinking, and sustainable YES system of care.

Membership

Based on the information provided by the YES workgroups and subcommittees, the most requested membership positions are Provider Representatives, Idaho Tribe Representatives, and IDE Representatives, with 2 out of the 6 total YES workgroups or subcommittees requesting representation. The FAM Subcommittee is requesting the most membership positions with a total of 7 membership positions being open in the group.

Members gained:

- ICAT Subcommittee: Youth Crisis center representative Abigail Hackett; Steve Orem substance abuse provider; Tori Torgrimson FQHC representative
- FAM Subcommittee: Albana (Bana) Antone, DHW Medicaid's IBHP Governance Bureau joined in July; Heather Gouge, parent representative joined in August; Maria Puga, from the Idaho Department of Education joined in August; and Mallory Kotze from Magellan, joined in September as second for Amber Leyba-Castle.
- One Kid One CANS Workgroup: None.
- QMIA Council: None.
- Due Process Workgroup: Albana Antone, IBHP Governance Bureau, Medicaid joined workgroup in August; Brenda Murphy, IBHP Governance Bureau, Medicaid joined in August as proxy for Nicole Gaylin; Mallory Kotze and Mallory Montefel, both from Magellan, joined this workgroup in September.
- YES Communications Strategic Planning Workgroup: Stace Gearhart, IDJC

Members needed:

- Provider Representative: Needed in the Due Process Workgroup & the FAM Subcommittee
- Young Adult Representative: Needed in the Due Process Workgroup
- Family Representative: Needed in the QMIA Council
- Idaho Tribe Representative: Needed in the FAM Subcommittee & Due Process Workgroup
- CYFS Representative: Needed in the YES Communications Strategic Planning Workgroup
- IDE Representative: Needed in the QMIA Council & the Due Process Workgroup
- IBHP Governance Bureau Representative: Needed in the QMIA Council
- Project Coordinator: Needed in the FAM Subcommittee
- Medicaid Representative(s): Needed in the FAM Subcommittee
- DBH Deputy Attorney General: Needed in the FAM Subcommittee
- Medicaid Deputy Attorney General: Needed in the FAM Subcommittee
- Plaintiff Attorneys: Needed in the FAM Subcommittee

YES Workgroup & Subcommittees Reports

ICAT Subcommittee

Mission: The Interagency Governance Team's (IGT) Clinical Sub-Committee exists to advise and support the state agencies in launching Youth Empowerment Services (YES). The purpose of this assistance is to provide the state agencies with feedback from the parent and provider perspective on the development and application of services so the state agencies can ensure the services meet the needs of members across Idaho regardless of area and population. The Interagency Governance Team's (IGT) Training Sub-Committee exists to advise and support the state agencies in launching the Youth Empowerment Services (YES). The purpose of this assistance is to identify agencies/persons that may benefit from training on services. This step is to assist in the

prevention of gaps and problems with service delivery.

Membership:

#	Name	Affiliation	#	Name	Affiliation
1	Laura Scuri	Access Behavioral Health (Chair)	17	Karen Straggle	IDE
2	Maja Ledgerwood	Rural Social Services LLC (Vice-Chair)	18	Kim Sweet	DBH, SDI, CMH
3	Brian Knight	Idaho Crisis and Suicide Hotline	19	Brooke Dudley	IDJC
4	Brhe Zolber	Provider, Recovery Ways	20	Brittany Shipley	Parent
5	Ben Skaggs	DBH QMIA	21	Kim Hokanson	Parent
6	Caroline Merritt	Idaho Community Providers' Association	22	John Huffer	DBH, OSO
7	Suzi Ludwig	West Ada School District	23	Alexis Luper	IBHP GB
8	Aide "Sam" Moore	Young Adult Advocate	24	Nicole Gaylin	IBHP GB
9	Shawna TenEyck	Children's Support Services	25	Rebekah Nansel	Magellan
10	Dr. Tammy Felps	Provider	26	Jennifer Bly	Magellan
11	Lacey Adamick	St. Luke's	27	Jason Meatte	IBHP GB
12	Tori Torgrimson	Family Health Services & FQHC Representative	28	Ashley Porter	IBHP GB
13	Teresa Shackelford	Magellan	29	Jennifer Rigali	DBH
14	Michelle Schildhauer	Southwest District Health	30	Brook Heath	DBH, SDI, CMH
15	Karey Perkins-Robles	Parent	31	Abigail Hackett	Youth Crisis Center Representative
16	Christina Ward	CYFS	32	Steve Orem	Substance Abuse Provider

Members gained: Youth Crisis center representative Abigail Hackett; Steve Orem substance abuse provider; Tori Torgrimson FQHC representative
Members needed: None.

Updates:

Tasks completed:

- ✓ None reported.

Tasks in progress:

- 🕒 Primary focus was our IDE subgroup and developing recommendations for IGT.
- 🕒 We also went through the QMIA reporting and a couple of Magellan forms and trainings. All trainings were already developed and approved through the state so no input was taken. ICAT is still waiting for Magellan to produce information on the upcoming crisis training, Comprehensive Diagnostic Assessment (CDA) process, and sites and services form.

Future tasks & timelines:

- ➔ ICAT is still waiting for Magellan to produce information on the upcoming crisis training, Comprehensive Diagnostic Assessment (CDA) process, and sites and services form.

Roadblocks & Requested Support:

We need to figure out how to process the information we are given better to determine recommendations and develop research projects, without increasing our meeting times.

Emerging Themes & Trends:

None reported.

FAM Subcommittee

Mission: We are dedicated to empowering and amplifying the voices of parents/caregivers, which includes foster parents, and youth in the YES system of care. Our mission is to ensure their perspectives and experiences are central in shaping policies and practices, transforming the YES system of care into one that is responsive to and guided by its beneficiaries' needs and active participation.

Membership:

#	Name	Affiliation	#	Name	Affiliation
1	Kim Hokanson	Parent (Chair)	16	Andy Del Toro Obeso	Youth
2	Allison Highley	IPUL (Co-Chair)	17	Megan Comstock	Parent
3	Brenda Willson	Executive Director, FYIdaho	18	Brittany Shipley	Parent
4	Brandon Wheeler	Parent	19	Karey Perkins Robles	Parent
5	Brent Hutchins	Parent	20	Tracie Boyer	Parent
6	Aide "Sam" Moore	Young Adult Advocate	21	Parker Luce	Parent
7	Tricia Ellinger	Parent	22	Penny Fisk	Parent
8	Mya Buchin	Youth	23	Denise Whiteman	Parent
9	Megan Schuelke	DBH IGT Project Coordinator	24	Kari Portales	IDJC
10	Nicole Gaylin	IBHP GB	25	Amber Leyba-Castle	Magellan
11	Andie Blackwood	DHW Youth Safety and Permanency Division	26	Albana (Bana) Antone	IBHP GB
12	Heidi Napier	DHW Children's Developmental Disability	27	Heather Gouge	Parent
13	Sherry Johnson	IBHP GB, Quality	28	Maria Puga	IDE
14	Amy Balzer	DBH, SDI, CMH	29	Mallory Kotze	Magellan
15	Jill Matthews	IDE			

Members gained: Albana (Bana) Antone, DHW Medicaid's IBHP Governance Bureau joined in July; Heather Gouge, parent representative joined in August; Maria Puga, from the Idaho Department of Education joined in August; and Mallory Kotze from Magellan, joined in September as second for Amber Leyba-Castle.

Members needed: Project Coordinator, Medicaid Representative(s), DBH DAG, Medicaid DAG, Plaintiff Attorneys, Provider Representative(s), and Idaho Tribe Representative(s)

Updates:

Tasks completed:

- ✓ Youth New Member Orientation/Informational Guide finalized. A review and vote to approve guide was requested for the October 2026 IGT meeting agenda.

Tasks in progress:

- 🕒 Improved coordination between chair/co-chair and DBH support staff to provide agenda items to IDJC and IDE partners 10 days prior to meetings so that appropriate representative(s) could be in attendance and address questions/concerns raised by FAM members. IDJC and IDE updates have been built into agenda as standing items. This began in August.
- 🕒 IDJC representatives attended in August and September and spoke to how children/youth with high level of need/Serious Emotional Disturbance (SED) are handled once in IDJC custody and representative reported IDJC does screenings ahead of commitment, and if there is a high level of need (ex. CANS score of 3), that should be discussed in the related meeting. Additionally, court makes the commitment decision. IDJC shares information/a report with the family. IDJC arranges additional psych testing to be performed, and they share recommendations with

team to assist in their approach with the youth with a higher level of need. Additional concerns related to closure of the girl's program in Nampa, rule 19's and reducing recidivism rates, particularly regarding youth with disabilities, learning more about alternative avenues if youth found to be incompetent.

- IDE representative attended in August to provide updates on how federal changes might impact schools in the coming year. Shared that funding had been sent by US Department of Education and none of Idaho's funding had been impacted, currently at level funding with no delays. Additional concerns related to how youth with SED in schools would be support as well as what is tracked regarding accessing those federal funds - anticipated follow up during September's FAM meeting did not occur at IDE representative was not in attendance.
- Youth New Member Orientation/Informational Guide.
- Kyle Hanson provided update on CANS Level of Care.
- IPUL provided the following training courses:
    1) NAVIGATING CHILDREN'S MENTAL HEALTH SERVICES FOR FAMILIES with Liberty Healthcare Corporation: https://ipulidaho.org/news/navigating-childrens-mental-health-services-for-families/
    2) IPUL's Youth Empowerment Services: Lead YOUR care was held on August 10, 2026
    3) Key YES information for school teams was held on September 7 and 14, 2026
    4) Partnering with Families as Experts with Lived Experience, designed for Primary Care Providers and Care Coordinators, was held on September 8, 2026
    5) Secondary IEP Deep Dive, was held September 10, 2026

Future tasks & timelines:

➔ Work on strategic plan and make appropriate shifts by the next quarterly report.

Additional Updates:

- Having the rule that co-chairs need to provide 10-day notice of agenda topics to IDE and IDJC as it has been helpful to identify what members want. Puts the agencies in the spotlight to answer questions.

Roadblocks & Requested Support:

Co-chair's misunderstanding about IDJC and IDE representatives needing specific emails sent out to them rather than reading notes sent from the prior meeting and catching that there were issues they needed to address/respond to in future meetings. Clarified that this email would include the agenda, which was requested at least 10 days prior to so that IDJC and IDE could prepare for meeting and identify the most appropriate staff to address the topic.

Emerging Themes & Trends:

- Identified gaps remain between DHW and Magellan as well as between staff within agencies when it comes to care coordination and navigation of the system, resulting in families having to tell their story multiple times, which is traumatizing
- Providers being unaware of the YES system in general and families are not informed or able to access the YES system of care.
- House Bill 233 (related to child custody) and that families continue to report feeling "blamed for the system's failure of their child," reunification being stressed before mental health care has been addressed, which places parents in a "bad situation" and that the suggestion of parenting classes to address the issue of a child's violence does not seem appropriate.
- Ongoing issues with accessing medical records

One Kid One CANS Workgroup

Mission: Identify specific recommendations targeted to improve the CANS process, enhance user experience through simplification and education and continue to improve overall quality of care.

Membership:

#	Name	Affiliation	#	Name	Affiliation
1	Kyle Hanson	DBH, CANS Program Manager (Co-Chair)	12	Aide "Sam" Moore	Young Adult Advocate
2	Kim Hokanson	Parent (Co-Chair)	13	Brittany Shipley	Parent
3	Mellisa Carlson	Provider, Heritage, North Idaho	14	Kim Sweet	DBH, SDI, CMH
4	Shawna TenEyck	Provider, Children's Supportive Services	15	Nicole Gaylin	IBHP GB
5	Jennifer Dickison	Provider, Kootenai Tribe	16	Ashley Porter	IBHP GB
6	Angie Delio	Provider, Marimn Health	17	Mallory Kotze	Magellan
7	Tori Torgrimson	Provider, Family Health Services	18	Jennifer Bly	Magellan
8	Amanda Davison	Parent, Provider, Charlie Health	19	Beth Patzer	Magellan
9	Kelly Loehr	Provider, St. Luke's Hospital	20	Andrea Emmons	Liberty
10	Willow Abrahamson	Shoshone Bannock Tribes	21	Brhe Zolber	Provider
11	Marquette Hendrickx	Tribal Representative	22	Britt Miller	Child Welfare

Members gained: None.
Members needed: None.

Updates:

Tasks completed:

- ✓ Authorization for Use and Disclosure form has been updated/simplified again. Consistency between paper version, online version and electronic version included in Magellan's Outcome and Assessment System.

Tasks in progress:

- 🕒 Members of Magellan's Compliance team joined to help troubleshoot the Authorization for Use and Disclosure process. This process allows providers to access historical Child Adolescent Needs and Strengths (CANS) records.
- 🕒 Also working with Magellan to troubleshoot why so few CANS assessments appear in the Member Portal as well as how families are notified about the portal.
- 🕒 Answering provider questions related to levels of care update.

Future tasks & timelines:

- ➔ More detail from Magellan on how families are notified of the Member Portal. Completing a progress report for IGT to summarize where we are at on the objectives in the workgroup charter.

Additional Updates:

- We expect to have the workgroup progress report completed in early 2027 and will be requesting some direction from IGT.

Roadblocks & Requested Support: None reported.

Emerging Themes & Trends:

We need to ensure the Authorization for Use and Disclosure process is working well so providers have access to historical records and the One Kid One CANS vision is

accomplished.

QMIA Council

Mission: Monitor YES system of care through quality review, YES Family Survey, YES complaints, and data from the QMIA-Q reports. Provide such information to the IGT and YES Sponsor's. Support development of quality improvement projects.

Membership:

#	Name	Affiliation	#	Name	Affiliation
1	Brad Baker	DBH, QMIA (Co-Chair)	10	Val Johnson	DBH, SDI, CMH
2	Doug Klingler	DBH, QMIA	11	Alan Foutz	DBH DAG
3	Dr. Nate Williams	BSU	12	Anita Moore	Medicaid DAG
4	Patrick Gardner	Plaintiff Attorney	13	Christina Ward	CYFS
5	Benjamin Stoddard	IDJC	14	Andie Blackwood	CYFS
6	Kim Hokanson	Parent	15	Anne Schulze	Magellan
7	Nicole Gaylin	IBHP GB	16	Amber Leyba-Castle	Magellan
8	Sherry Johnson	IBHP GB, Quality	17	Allison Highley	IPUL
9	Aide "Sam" Moore	Young Adult Advocate			

Members gained: None.
Members needed: Family Member, IBHP Governance Bureau, IDE.

Updates:

Tasks completed:
- ✓ Feedback from QMIA Plan
- ✓ Review of Boise State University (BSU) Family Survey

Tasks in progress:
- 🕒 Boise State University (BSU) Family Survey Results and Q&A
- 🕒 Sent QMIA Plan out for Feedback
- 🕒 Discussion around Quality Improvement Projects (QIPS)
- 🕒 Update from QFAS

Future tasks & timelines:
- ➔ QMIA Council Charter Review
- ➔ Collaborative Quality Care Review (CQCR) Update

Roadblocks & Requested Support: None reported.

Emerging Themes & Trends:

Questions focused around understanding the Boise State University (BSU) Family Survey.

Due Process Workgroup

Mission: Collaborative workgroup tasked with reviewing and making recommendations related to due process as noted in the Jeff D. Settlement Agreement. The primary goal is to review benefit determination notices, letters, and other complaint and appeal informing materials.

Membership:

#	Name	Affiliation	#	Name	Affiliation
1	Amy Balzer	DBH, SDI, CMH (Facilitator)	17	Treena Clark	DBH, OSO

2	Alan Foutz	DBH DAG	18	Karey Perkins Robles	Parent
3	Anita Moore	Medicaid DAG	19	Val Johnson	DBH, SDI, CMH
4	Howard Belodoff	Plaintiff Attorney	20	Darcy Acosta	IDJC QIS
5	Ben Stoddard	IDJC, QIS	21	Kristin Green	DBH, OSO
6	Kim Hokanson	Parent	22	Doug Klingler	DBH, QMIA
7	Brenda Willson	FYIdaho	23	Andie Blackwood	CYFS
8	Kim Shaner	IDE	24	Patrick Gardner	Plaintiff Attorney
9	Amanda Morales	Medicaid BCQM	25	Brittany Shipley	Parent
10	Holly Riker	Medicaid BCQM	26	Sally Bryan	DBH-SDI, Admin
11	Amy Cunningham	Executive Director, DRI	27	Paula Faulkner	Medicaid BCQM
12	Allison Highley	IPUL Representative	28	Raylene Foster	Medicaid BCQM
13	Teresa Shackelford	Magellan	29	Albana Antone	IBHP GB
14	Ashley Porter	IBHP GB	30	Mallory Kotze	Magellan
15	Nicole Gaylin	IBHP GB	31	Mallory Montefel	Magellan
16	Sarah Spaulding	Medicaid			

Members gained: Albana Antone, IBHP Governance Bureau, Medicaid joined workgroup in August; Brenda Murphy, IBHP Governance Bureau, Medicaid joined in August as proxy for Nicole Gaylin; Mallory Kotze and Mallory Montefel, both from Magellan, joined this workgroup in September.
Members needed: The workgroup has IDE Representative(s) Idaho Tribe Representative(s), Provider Representative(s), and Young Adult Representative(s) positions still open.

Updates:

Tasks completed:

- ✓ None reported.

Tasks in progress:

- 🕒 Parent representatives reviewed draft sections of the revised Guidebook draft as workgroup is operationalizing feedback to ensure resource is useful. In August, feedback received from parent representatives but had not yet been reviewed by IBHP. Suggestions included : 1) changing the verbiage related to " second opinion" as that is not necessarily true because it may come from same person, 2) having letter template would be helpful, 3) explaining where an appeal might originate from such as Medicaid, Magellan, Hospital, etc., 4) stressing to families an appeal is a request to change a decision along with wording to clear up list of reasons a family could appeal – it could be a decision you are not in agreement with, 5) how long is too long to wait for a decision, as well as 6) vignette examples would be helpful. In September, revised Guidebook sent to Magellan for review.
- 🕒 Due Process Facilitator worked on ensuring new group members had access to the SharePoint site to aide in the review of documentation. Contact list for Due Process Workgroup updated.
- 🕒 Magellan representatives joined Due Process Workgroup to address parent advocates' concerns regarding appeal discrepancies. In response to feedback, Magellan updated its appeal form to be more user-friendly, added status notification updates, included call prompts for parents, & resolved conflicting residential treatment timeline notices. Form is undergoing internal and IBHP Governance Bureau review before submission to Due Process Workgroup. Parent advocates noted Magellan forms include an appeal form and a claims appeal form, which is confusing. Suggested clarification or definitions to educate parents as to the difference. Magellan clarified appeal flyers will explain how appeal decisions are determined. Regarding records request improvements Magellan added an "appeal involved" checkbox to its record request form to expedite processing (pending state review). Parent advocates

suggested creating a help sheet and adding a website warning reminding parents to request ER or provider records directly. DPWG discussed Centers for Medicare & Medicaid Services (CMS) rules, noting child placements unrelated to changing needs do not conflict with re-evaluation rules, though early Psychiatric Residential Treatment Facilities (PRTFs) discharges may require new level-of-care authorizations. Family advocates noted facilities often reject children without sending denial letters when they lack proper capacity rather than due to eligibility changes. Deputy Attorney General (DAG) is currently investigating whether these facility decisions can be appealed.

- House Bill 723 (Children's Residential Care Oversight and Rights Act) implemented 7/1/2026 requires a Youth Bill of Rights be developed and posted in all licensed Idaho Residential Treatment Centers (RTCs). Due Process Workgroup evaluated mandate for potential due process concerns for submitting grievances. Licensing and Credentialing (L&C) is division leading out implementation alongside Child Youth and Family Services (CYFS). Representatives from L&C are doing follow-up work, specifically on how rights will be posted. Due Process Workgroup notified families would be required to review rights and sign to confirm that had reviewed them and there were no changes within this Youth Bill of Rights that conflicted with Due Process Protocols and Procedures. RTC providers will be trained in posting the rights.
- Due Process Protocol updates progressing slowly. In July next steps were identified as needing to enter current citations. Due Process Workgroup discussed how House Bill 520, which amended Idaho Code 67-5242, does not comply with Due Process Protocols and/or contested case hearings. In September, Anita Moore, Deputy Attorney General (DAG) indicated she would be point person for task & would be going through 2022 Due Process Protocol looking at amending statutes/regulations cited in the Due Process Protocol. Current efforts are being aligned with a review of contested case rules to identify which rules to retain, and which are duplicative of existing rules, statutes, and laws. Meeting between IDHW DAG and Class Counsel, scheduled to occur in October.
- IPUL working on getting representatives for open membership positions.

Future tasks & timelines:

- ➔ Review, finalization, & publication of the Guidebook for Families has not happened yet based on feedback from parent representatives that guidebook was not what they had in mind. Based on this feedback it is not near completion. The Guidebook for Families is currently being reworked and will need subsequent reviews before complete. Due to pending potential changes to current Due Process Protocols and Procedures and class counsel's recommendation that those changes be included in the Guidebook, so families would have the most current version; the Due Process Workgroup anticipates at least another three months, a new completion date set for January 2027.
- ➔ DHW Deputy Attorney General (DAG) to share recommended updates and citation changes with class counsel so they can provide feedback and revisions to Due Process Protocol (including updates on outdated rules, etc.) and draft process for Class Members on steps for appeal/hearing process to incorporate into updated Due Process Protocol.

Additional Updates:

- IPUL continues to explore ways to increase stakeholder participation, solicit feedback from peers. IPUL is working with the Department to really honor the feedback they receive from parents.
- Plaintiff's attorney suggested that an Office Administrative Hearings (OAH) member should join the DPWG to help with issues regarding notices and parent concerns. The DHW Deputy Attorney General (DAG) encouraged this, and class counsel said, in May 2025, that he would

reach out to the OAH and would share contact information for a representative if he heard back. However, as of this date, no one from the OAH has been identified to join the group yet. Class counsel will schedule a meeting with Leslie Hayes to move this item forward.

Roadblocks & Requested Support:

Yes, not having consistent representative(s) from Magellan pushes issues down the road. Due Process Workgroup would like to have Magellan representatives present to address all sides of appeals, clinical aspects as well as administrative aspects.

Emerging Themes & Trends:

Newly identified topics include how legislative changes (Senate Bill 1329, House Bill 723, Senate Bill 520) could impact youth/families access to Due Process Protocol Procedures as well as ongoing clarification regarding the appeal process with Magellan. Continued topics would be inclusion of the Office Administrative Hearings (OAH) and the Contested Case Rules. Additionally, Class Counsel will make updates to the Due Process Protocol (inc. updates on outdated rules, etc.) and draft a process for Class Members on steps for appeal/hearing process to incorporate into updated Due Process Protocol.

YES Communications Strategic Planning Workgroup

Mission: Recognize communication needs throughout the YES system of care, identify the resources and stakeholder representatives needed to develop new content, and communicate this information to the IGT so that partners may allocate appropriate resources as needed. All communication needs are considered, but the following areas are anticipated to be specifically monitored by the Communications Strategic Planning Workgroup to ensure accuracy and consistency:

- Materials to help families access the YES system of care.
- Informational materials, including flyers, brochures, and videos, that explain the YES system of care to families, providers, and community partners.
- YES.idaho.gov website content.
- Materials provided by YES partners, including the Department of Health and Welfare, Idaho Department of Education, and the Department of Juvenile Corrections.

Involving all partners to ensure consistency throughout YES messaging builds trust, reduces confusion, and streamlines the process for families to access services.

Out of Scope: It is important to note that the YES Communications Strategic Planning Workgroup does not have the authority to update, change, or remove content created by YES partners, but may advise them if their content is inaccurate or inconsistent with other YES messaging.

Membership:

#	Name	Affiliation	#	Name	Affiliation
1	Emily Miller	DBH, SDI, CMH (Facilitator)	8	Shannon Dunstan	IDE
2	Nicole Gaylin	IBHP GB	9	Brennan Serrano	Magellan
3	Amy Loomis	Provider	10	Amber Leyba-Castle	Magellan
4	Jessica Divine	DBH, OSO	11	Brook Heath	DBH, SDI, CMH
5	Stace Gearhart	IDJC	12	Wendy Margolis	DBH-SDI, Admin
6	Tracie Boyer	Parent	13	Val Johnson	DBH, SDI, CMH *alternate*
7	Aide “Sam” Moore	Young Adult Advocate			

Members gained: Stace Gearhart, IDJC.

Members needed: CYFS representative.

Updates:

Tasks completed:

✓ Reviewed and provided feedback on the YES Workforce Development Plan.

Tasks in progress:

🕒 Supporting the Idaho Department of Education (IDE) with:

- Development of a YES PowerPoint presentation and accompanying narrative to be shared with school districts across Idaho.
- Development of a YES poster for distribution to schools across Idaho.

Future tasks & timelines:

➔ Conduct the annual review and update of the YES System of Care Communication Strategy.

➔ Update the YES website to include Jeff D. Class Membership language.

Roadblocks & Requested Support: None reported.

Emerging Themes & Trends:

Workgroup discussions have primarily focused on increasing awareness and understanding of the YES System of Care through clear, consistent communication and outreach. Key topics have included the development of educational materials for Idaho schools, maintaining current and accessible information on the YES website, and ensuring communication resources and messaging remain aligned across partner organizations.

References

Reference Materials:

- Youth Empowerment Services (YES) website
- Jeff D. Settlement Agreement
- Implementation Assurance Plan (IAP)
- YES QMIA & QMIA-Q Reports
- DHW Idaho Behavioral Health Plan (IBHP) website
- Magellan of Idaho website
- Idaho Department of Health & Welfare (DHW) Children's Behavioral Health website
- Idaho Department of Education (IDE) website
- Idaho Department of Juvenile Corrections (IDJC) website

IGT Reference Materials:

- IGT Meeting Minutes
- IGT Roles & Responsibilities Grid
- IGT Bylaws
- IGT Operational Guidelines
- IGT Workgroup Charter

Acronyms List:

BSU	Boise State University	L&C	Licensing and Credentialing
BCQM	Bureau of Clinical and Quality Management	OAH	Office of Administrative Hearings
CANS	Child and Adolescent Needs and Strengths	OSO	Oversight and Statewide Operations Bureau
CFT	Child and Family Team	P-CIS	Person Centered Intelligence Solution
CMH	Children's Mental Health	PCSP	Person-Centered Service Plan
CQCR	Collaborative Quality Care Review	PRTF	Psychiatric Residential Treatment Facility
CYFS	Child, Youth, and Family Services	QFAS	Quality and Family Advisory Subcommittee
DAG	Deputy Attorney General	QIPS	Quality Improvement Projects
DBH	Division of Behavioral Health	QIS	Quality Improvement Services
DD	Developmental Disability	QMIA	Quality, Management, Improvement, and Accountability
DHW	Department of Health and Welfare	QMIA-Q	Quality, Management, Improvement, and Accountability Quarter
DRI	DisAbility Rights Idaho	QR	Quality Review
FAM	Family and Advocacy Meeting	QRT	Quick Reaction Team
IAP	Implementation Assurance Plan	QSR	Quality Service Review
IBHP	Idaho Behavioral Health Plan	R&R	Rights & Resolutions Report
IBHP GB	Idaho Behavioral Health Plan Governance Bureau	RTCs	Residential Treatment Centers
ICAT	Interagency Clinical and Training	SED	Serious Emotional Disturbance
ICC	Intensive Care Coordination	SDI	System Design and Implementation Bureau
IDE	Idaho Department of Education	SFY	State Fiscal Year
IDEA	Individuals with Disabilities Education Act	SME	Subject Matter Expert
IDJC	Idaho Department of Juvenile Corrections	TCOM	Transformational Collaborative Outcomes Management
IGT	Interagency Governance Team	TFC	Treatment Foster Care
IPUL	Idaho Parents Unlimited	WCAG	Web Content Accessibility Guidelines
ITS	Office of Information Technology Services	YES	Youth Empowerment Services